

ADMINISTRATIVE WAGE GARNISHMENT USER MANUAL

Department of Education

Student Financial Assistance Loan Programs

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TABLE OF CONTENTS

1. INTRODUCTION	1
1.1. INTRODUCING ADMINISTRATIVE WAGE GARNISHMENT	1
1.2. REFERENCES	1
1.3. USING THIS MANUAL	1
1.3.1. Structure	1
1.3.2. Keyboard Notes	2
1.4. ON-LINE STRUCTURE	3
1.4.1. L100 - Administrative Wage Garnishment Menu	3
1.4.2. Accessing Other Screens	4
1.4.3. Logging Off	5
2. ADMINISTRATIVE WAGE GARNISHMENT OPTIONS	7
2.1. OPTION 1: L140 - EMPLOYEE ADD/UPDATE SCREEN [PF13]	7
2.2. OPTION 2: L141 - EMPLOYEE/EMPLOYER ADD/UPDATE SCREEN [PF14]	18
2.3. OPTION 3: L142 - EMPLOYER INFORMATION/UPDATE SCREEN [PF15]	27
2.4. OPTION 4: L143 - DOUBLE KEY INPUT/VERIFICATION SCREEN [TRANID]	32
2.5. OPTION 5: L145 - EMPLOYER NAME AND SEARCH SCREEN [PF16]	42
2.6. OPTION 6: L146 - ORDER FOR WITHHOLDING VALIDATION MENU	45
2.7. OPTION 7: L147 - ORDER FOR WITHHOLDING VALIDATION SCREEN ..	48
APPENDIX A: SYSTEM MESSAGES	
APPENDIX B: IDD RECORD REPORT	

ADMINISTRATIVE WAGE GARNISHMENT

SECTION 1. INTRODUCTION

1.1. INTRODUCING ADMINISTRATIVE WAGE GARNISHMENT

The On-Line Maintenance of Administrative Wage Garnishment (AWG) function of the Debt Management and Collections System (DMCS) allows users to add/update AWG accounts and employer information.

1.2. REFERENCES

- o Contract #PM920010-01
- o Task Order #22
- o GPCC #970569
- o Task Order #29
- o Task Order #42
- o GPCCs #000216 and #010055
- o GPCCs #010210, #010229, and #010242
- o Task Order #66
- o Task Order #83

1.3. USING THIS MANUAL

1.3.1. Structure

This document is organized as follows:

Section 1	This section introduces Administrative Wage Garnishment and explains how to use the menu and the keyboard.
Section 2	This section provides specific instructions for using the output screens.

INTRODUCTION

Appendix A	This section contains an alphabetic list of error and information messages and their resolutions/explanations.
Appendix B	This section includes a current copy of the Integrated Data Dictionary (IDD) Record Report. The IDD contains field names, descriptions, values, and data base sources.

1.3.2. Keyboard Notes

In addition to the standard keys, the following **[PF]** keys have functions specific to this subsystem.

[PF1-2]	Help
[PF3]	Return to previous menu.
[PF4]	Used for delete on L143 only.
[PF5]	Refresh screen.
[PF6]	Key to confirm adds and updates.
[PF7]	SCROLL UP: Use this key to return to the previous screen. Scrolling functions can be performed only in multiple page screens.
[PF8]	SCROLL DOWN: Use this key to move to the next screen. Scrolling functions can be performed only in multiple page screens.
[PF9-11]	No current function.
[PF12]	Use this key to return to the main system menu. Note: The menu displayed depends on user authorization.

ADMINISTRATIVE WAGE GARNISHMENT

[PF13-16] SUBSYSTEM SCREEN TRANSFER KEYS: Use these keys to transfer from screen to screen within a subsystem. For example, to transfer from the Employee Add/Update Screen to the Employee/Employer Add/Update Screen, press **[PF14]**. The function keys and the screens they access are displayed at the bottom of the subsystem menu screen.

[PF13] = Employee Add/Update Screen

[PF14] = Employee/Employer Add/Update Screen

[PF15] = Employer Information/Update Screen

[PF16] = Employer Name and Search Screen

[PF17-24] No current function.

1.4. ON-LINE STRUCTURE

1.4.1. L100 - Administrative Wage Garnishment Menu

Access the AWG Subsystem through the Administrative Wage Garnishment Menu. Select the appropriate screen by using the **[PF]** keys, by entering the four-character transaction ID (TRANID), or by keying any character next to the desired screen.

(L100)	ADMIN WAGE GARNISHMENT MENU	MM/DD/YY HH:MM
—	EMPLOYEE ADD/UPDATE SCREEN	PF13
—	EMPLOYEE/EMPLOYER ADD/UPDATE SCREEN	PF14
—	EMPLOYER INFORMATION/UPDATE SCREEN	PF15
—	EMPLOYER NAME AND SEARCH SCREEN	PF16

To make a menu selection, choose one of the three following options:

INTRODUCTION

1. Press the **[PF]** key listed on the line associated with the desired screen. For example, press **[PF13]** to access the Employee Add/Update Screen.
2. Key the TRANID for the desired screen. For example, key "L140" to access the Employee Add/Update Screen. This TRANID is entered between the parentheses in the upper left corner of the screen.
3. Press **[ENTER]**. The Employee Add/Update Screen will be displayed.

The TRANIDs for the AWG function screens are:

- | | | |
|------|---|---|
| L140 | - | Employee Add/Update Screen |
| L141 | - | Employee/Employer Add/Update Screen |
| L142 | - | Employer Information/Update Screen |
| L143 | - | Double Key Input/Verification Screen (not available from the
Administrative Wage Garnishment Menu or from other screens) |
| L145 | - | Employer Name and Search Screen |

1.4.2. Accessing Other Screens

After completing a desired function, you may continue with the current screen, transfer to another screen, or exit the system.

- o To continue using the currently accessed screen, key another current account prefix with its corresponding account ID, and the new account prefix with its corresponding account ID, and press **[ENTER]**.
 - o To transfer to another screen within Employee Add/Update Screen, choose one of the three following options:
 1. Key a TRANID for another Administrative Wage Garnishment Screen, then press **[ENTER]**.
 2. Press the **[PF]** key associated with the desired Administrative Wage Garnishment Screen.
 3. Press **[PF3]** to return to the Administrative Wage Garnishment Menu and select the desired screen.
 - o To transfer to another screen within a different subsystem, choose one of the following options:
 1. Key the TRANID of the desired screen and press the **[ENTER]** key.
-

ADMINISTRATIVE WAGE GARNISHMENT

2. Press **[PF12]** or key the TRANID "L100" to return to the initial menu. To select the subsystem menu that contains the desired screen, key any letter next to the desired menu and press the **[ENTER]** key.

After the subsystem menu appears, access the desired screen by choosing one of the following options:

1. Press the **[PF]** key associated with the screen.
2. Key the TRANID of the desired screen and press **[ENTER]**.
3. Key any letter next to the desired screen title and press **[ENTER]**.

1.4.3. Logging Off

To exit the system, press **[CLEAR]**. When "LOGOFF" appears at the top of the screen, press the **[ENTER]** key.

INTRODUCTION

ADMINISTRATIVE WAGE GARNISHMENT

SECTION 2. ADMINISTRATIVE WAGE GARNISHMENT OPTIONS**2.1. OPTION 1: L140 - EMPLOYEE ADD/UPDATE SCREEN [PF13]**

(L140)		ADMINISTRATIVE WAGE GARNISHMENT		xx:xx:xx
		EMPLOYEE ADD/UPDATE SCREEN		xx:xx:xx
ACCT NO: S_____	REGION:	COLL NUM:		
EMPLOYER FIN:	EMPLOYER NAME:			
ACCT OWNER:	RESEND T12 LETTER REQUEST: __			
ACCT NAME:				
ADDRESS:	DAY PH:			
	NIGHT PH:			
CITY:	ST:	ZIP:		
ADDR STATUS:	ADDR CHANGE DATE:			
EMPLOYER ADDRESS:				
CONTACT:	EMP PHONE:			
CITY:	ST:	ZIP:		
CURR AWG STATUS:	EMPL STATUS:	DEBTS:	EXPECTED AMT:___/___/___	___
	ED BALANCE:		LAST AWG DATE:	
CA FEE:			LAST AWG AMT:	
CA BALANCE:			PAY SCHED: ___	PAY TYPE: _
DEBT-ID	STATUS CODES	STATUS DATES	T12 RESEND	ICRP STATUS
<div style="text-align: center;"> _____ _____ _____ </div>				
ENTER AN ACCOUNT NO				

The Employee Add/Update Screen is used to add a student account to the AWG data base or to update an existing AWG account.

If this screen has been transferred to from another screen, data will be transferred automatically from the previous screen.

Security Considerations:

1. Collection agencies may only view/update their own accounts.
2. ED may view/update all accounts.

To add a student defaulted account to AWG:

1. Key the nine-digit account ID. The employer FIN key, if known, should also be entered.
2. Press **[ENTER]**. The information entered is validated.
3. The screen displays the message “AWG ACCOUNT DOES NOT EXIST; TO CREATE IT, PRESS PF6”.
4. Press **[PF6]** key to confirm the add.
5. Once the new AWG account is added, the screen is returned with data fields filled and the message “EMPLOYEE IS NOT ASSIGNED TO AN EMPLOYER; GO TO L141 TO ADD” is displayed. (Refer to Section 2.2 to assign an employer.)
6. The cursor is set at the CURRENT ACCOUNT PREFIX field.
7. Press the **[PF14]** key to go to screen L141 to assign the employee to an employer; or press **[PF15]** to go to screen L142 to add the employer and then press **[PF14]** to connect the employee to the employer.

To update a student AWG account information:

1. Key the current AWG account prefix (e.g., “S” or “E”) with its corresponding nine-digit account ID.
2. Press the **[ENTER]** key. The AWG account and employer information is displayed on the screen.
3. Change any of the updatable fields on the screen and press the **[ENTER]** key.

The changes are validated. If they pass validation, the following confirm message is displayed: “PRESS PF6 TO CONFIRM UPDATE PROCESSING...”. If any fields fail validation, a descriptive message is displayed and the field is highlighted.

4. Press **[PF6]** key to confirm the update. The following message is displayed: “AWG ACCOUNT/DEBT INFO UPDATE COMPLETED SUCCESSFULLY”.

ADMINISTRATIVE WAGE GARNISHMENT

(L140)	ADMINISTRATIVE WAGE GARNISHMENT	RXF	xx:xx:xx
	EMPLOYEE ADD/UPDATE SCREEN		xx:xx:xx
ACCT NO: S _____ (1)	REGION: (2)	COLL NUM: (3)	
EMPLOYER FIN: (4)	EMPLOYER NAME: (5)		
ACCT OWNER: (6)	RESEND T12 LETTER REQUEST: __ (7)		
ACCT NAME: (8)			
ADDRESS: (9)	DAY PH: (10)		
	NIGHT PH: (11)		
CITY: (12)	ST: (13)	ZIP: (14)	
ADDR STATUS: (15)	ADDR CHANGE DATE: (16)		
EMPLOYER ADDRESS: (17)			
CONTACT: (18)	EMP PHONE: (19)		
CITY: (20)	ST: (21)	ZIP: (22)	
CURR AWG STATUS: (23)	EMPL STATUS: (24)	DEBTS: (25)	EXPECTED AMT: __, __, __. __ (26)
ED BALANCE: (27)			LAST AWG DATE: (28)
CA FEE: (29)			LAST AWG AMT: (30)
CA BALANCE: (31)			PAY SCHED: __ (32)
DEBT-ID (34)	STATUS CODES (35)	STATUS DATES (36)	T12 RESEND (37)
			ICRP STATUS (38)
ENTER AN ACCOUNT NO			
PF13-L140	14-L141	15-L142	16-L145 6-CONFIRM
			PAGE: __ OF __

FIELD CONTENT - L140 - EMPLOYEE ADD/UPDATE SCREEN

(M) indicates a mandatory field, (O) indicates an optional field, (D) indicates a display only field.

	<u>Field Name</u>	<u>Definition</u>
1.	ACCT NO (M)	The ten-character account ID. "S" or "E" followed by nine digits. S = Social Security number E = Federal Identification number
2.	REGION (D)	The two-digit region ID. 00 = HQ 04 = Atlanta 05 = Chicago 09 = San Francisco

AWG OPTIONS

(L140)	ADMINISTRATIVE WAGE GARNISHMENT	RXF	xx:xx:xx
	EMPLOYEE ADD/UPDATE SCREEN		xx:xx:xx
ACCT NO: S _____ (1)	REGION: (2)	COLL NUM: (3)	
EMPLOYER FIN: (4)	EMPLOYER NAME: (5)		
ACCT OWNER: (6)	RESEND T12 LETTER REQUEST: ___ (7)		
ACCT NAME: (8)			
ADDRESS: (9)	DAY PH: (10)		
	NIGHT PH: (11)		
CITY: (12)	ST: (13)	ZIP: (14)	
ADDR STATUS: (15)	ADDR CHANGE DATE: (16)		
EMPLOYER ADDRESS: (17)			
CONTACT: (18)	EMP PHONE: (19)		
CITY: (20)	ST: (21)	ZIP: (22)	
CURR AWG STATUS: (23)	EMPL STATUS: (24)	DEBTS: (25)	EXPECTED AMT: ___, ___, ___. ___ (26)
ED BALANCE: (27)			LAST AWG DATE: (28)
CA FEE: (29)			LAST AWG AMT: (30)
CA BALANCE: (31)			PAY SCHED: ___ (32)
DEBT-ID (34)	STATUS CODES (35)	STATUS DATES (36)	T12 RESEND (37)
			ICRP STATUS (38)
ENTER AN ACCOUNT NO			
PF13-L140	14-L141	15-L142	16-L145 6-CONFIRM
			PAGE: ___ OF ___

	<u>Field Name</u>	<u>Definition</u>
3.	COLL NUM (D)	The five-character physical location assigned by the collection agency. It is used only if the account is with a collection agency.
4.	EMPLOYER FIN (O)	The thirteen-character Federal Identification number of the employer. "P" or "E" followed by twelve digits. P = pseudo employer number E = actual number of the employer
5.	EMPLOYER NAME (D)	The name of the employer of the borrower. Up to forty-five characters.
6.	ACCT OWNER (D)	The five-character owner code, equivalent to the old location code. The two-letter prefix. ED or AG identifies the account owner; the three-digit suffix is the location code (account/status/collector).

ADMINISTRATIVE WAGE GARNISHMENT

	<u>Field Name</u>	<u>Definition</u>
7.	RESEND T12 LETTER REQUEST (O)	The one-character field tells the AWG Subsystem to resend the T12 letter to the borrower. Valid values are: “ ” = do not resend T12 letter “Y” = resend T12 letter
8.	ACCT NAME (D)	The name (last, first, middle) of the account owner. Up to 58 characters.
9.	ADDRESS (D)	The address of the account, spread over two lines. Up to 80 characters.
10.	DAY PH (D)	The ten-digit daytime telephone number, with area code, of the individual owning the account. Format: 000-000-0000
11.	NIGHT PH (D)	The ten-digit nighttime telephone number, with area code, of the individual owning the account. Format: 000-000-0000
12.	CITY (D)	The city of the account, or the country if a foreign address. Up to thirty characters.
13.	ST (D)	The two-character code for the state of the account, or "FC" for foreign addresses.
14.	ZIP (D)	The zip code for the account. Five digits, with a four-digit suffix, or spaces if a foreign address.
15.	ADDR STATUS (D)	The current status of this address. Valid values are: “ ” = Unknown M = May not be contacted U = Undeliverable V = Verified
16.	ADDR CHANGE DATE (D)	The date on which the address of the individual was changed to a new address. Format: MM/DD/YY.
17.	EMPLOYER ADDRESS (D)	The address of the account, spread over two lines. Up to 80 characters.
18.	CONTACT (D)	The name of individual to contact at the employer's office. Up to thirty-one characters.
19.	EMP PHONE (D)	The ten-digit daytime telephone number, with area code, of the employer of the individual owning the account. Format: 000-000-0000

AWG OPTIONS

(L140)	ADMINISTRATIVE WAGE GARNISHMENT	RXF	xx:xx:xx
	EMPLOYEE ADD/UPDATE SCREEN		xx:xx:xx
ACCT NO: S _____ (1)	REGION: (2)	COLL NUM: (3)	
EMPLOYER FIN: (4)	EMPLOYER NAME: (5)		
ACCT OWNER: (6)	RESEND T12 LETTER REQUEST: ____ (7)		
ACCT NAME: (8)			
ADDRESS: (9)	DAY PH: (10)		
	NIGHT PH: (11)		
CITY: (12)	ST: (13)	ZIP: (14)	
ADDR STATUS: (15)	ADDR CHANGE DATE: (16)		
EMPLOYER ADDRESS: (17)			
CONTACT: (18)	EMP PHONE: (19)		
CITY: (20)	ST: (21)	ZIP: (22)	
CURR AWG STATUS: (23)	EMPL STATUS: (24)	DEBTS: (25)	EXPECTED AMT: __/__/__. __ (26)
ED BALANCE: (27)			LAST AWG DATE: (28)
CA FEE: (29)			LAST AWG AMT: (30)
CA BALANCE: (31)			PAY SCHED: ____ (32)
DEBT-ID (34)	STATUS CODES (35)	STATUS DATES (36)	T12 RESEND (37)
			ICRP STATUS (38)
	—		
	—		
	—		
ENTER AN ACCOUNT NO			
PF13-L140	14-L141	15-L142	16-L145 6-CONFIRM
			PAGE: ____ OF ____

	Field Name	Definition
20.	CITY (D)	The city of the employer, or the country if a foreign address. Up to thirty characters.
21.	ST (D)	The two-character code for the state of the account, or "FC" for foreign addresses.
22.	ZIP (D)	The zip code for the account. Five digits, with a four-digit suffix, or spaces if a foreign address.
23.	CURR AWG STATUS (D)	<p>The current status of the account.</p> <p>Valid values are:</p> <p>AWG = Status given when the record is established.</p> <p>WG1 = Letter process has begun.</p> <p>VPY = All of the debts are in voluntary payment.</p> <p>GAR = One or more debts are in employer garnishment.</p> <p>IRS recall notification is sent at this time.</p> <p>SWG = Wage garnishment has been stopped.</p> <p>NLE = The debtor is no longer employed.</p>

ADMINISTRATIVE WAGE GARNISHMENT

	<u>Field Name</u>	<u>Definition</u>
24.	EMPL STATUS (D)	The employee's employment status. Valid values are: E = Currently employed U = Currently unemployed
25.	DEBTS (D)	Displays the number of debts that are currently being garnished.
26.	EXPECTED AMT (O)	The payment amount that is expected for AWG. Up to eleven digits. Format: 000,000,000.00
27.	ED BALANCE (D)	The sum of the debt balances. For example, debt statuses of "OWF", "OW1", "OWR", "OW2", "GAR", or "NLE". Up to eleven digits. Format: 000,000,000.00
28.	LAST AWG DATE (D)	The last payment amount that was made for AWG. Format: MM/DD/YY.
29.	CA FEE (D)	The fee charged by the collection agency. Up to eleven digits. Format: 000,000,000.00.
30.	LAST AWG AMT (D)	The last payment amount that was made for AWG. Up to nine digits. Format: 0,000,000.00
31.	CA BALANCE	The sum of ED balance and CA fee. Up to ten digits. Format: 0,000,000.00.
32.	PAY SCHED (O)	A one-character field that shows the schedule of the expected AWG payments. Valid values are: W = Weekly B = Bi-weekly M = Monthly Q = Quarterly O = Other S = Semi-monthly (twice a month)
33.	PAY TYPE (O)	The type of pay that will be received from the employer. Fixed amount --if the check is always the same amount. Variable amount--if amount of pay check varies. F = Fixed amount V = Variable amount
34.	DEBT-ID (D)	The sixteen-digit debt number for each debt.

AWG OPTIONS

(L140)	ADMINISTRATIVE WAGE GARNISHMENT	RXF	xx:xx:xx
	EMPLOYEE ADD/UPDATE SCREEN		xx:xx:xx
ACCT NO: S _____ (1)	REGION: (2)	COLL NUM: (3)	
EMPLOYER FIN: (4)	EMPLOYER NAME: (5)		
ACCT OWNER: (6)	RESEND T12 LETTER REQUEST: (7)		
ACCT NAME: (8)			
ADDRESS: (9)	DAY PH: (10)		
	NIGHT PH: (11)		
CITY: (12)	ST: (13)	ZIP: (14)	
ADDR STATUS: (15)	ADDR CHANGE DATE: (16)		
EMPLOYER ADDRESS: (17)			
CONTACT: (18)	EMP PHONE: (19)		
CITY: (20)	ST: (21)	ZIP: (22)	
CURR AWG STATUS: (23)	EMPL STATUS: (24)	DEBTS: (25)	EXPECTED AMT: _____, _____, _____ (26)
ED BALANCE: (27)			LAST AWG DATE: (28)
CA FEE: (29)			LAST AWG AMT: (30)
CA BALANCE: (31)			PAY SCHED: _____ (32)
DEBT-ID (34)	STATUS CODES (35)	STATUS DATES (36)	T12 RESEND (37)
			ICRP STATUS (38)
ENTER AN ACCOUNT NO			
PF13-L140	14-L141	15-L142	16-L145 6-CONFIRM
			PAGE: ____ OF ____

<u>Field Name</u>	<u>Definition</u>
35. STATUS CODES (M)	The three-character field indicates the status of the associated debt ID. Valid values are:
	AWG = Status given when the record is established.
	WG1 = Letter process has begun.
	VPY = The debt is in voluntary payment.
	GAR = Debt is in employer garnishment.
	SWG = Wage garnishment has been stopped.
	OWF = Failure to honor repayment agreement--final notice sent to borrower/order for withholding sent to employer.
	THR = Timely hearing request received from borrower.
	SHR = Scheduled hearing.
	HR1 = Hearing decision--borrower's objection overruled.
	HR2 = Hearing decision--borrower's objection sustained.

ADMINISTRATIVE WAGE GARNISHMENT

<u>Field Name</u>		<u>Definition</u>
		HSF = Borrower sent hardship forms.
		HR3 = Hardship agreement decision.
		OW1 = Final notice sent to borrower/order for withholding sent to employer.
		OWR = Final notice sent to borrower/order for withholding at reduced amount sent to employer.
		OW2 = Second notice sent to employer.
		FOR = Allows ED to force the process to the next level which includes NOTE3 of the letter status flow.
		CWG = Wage garnishment has been canceled.
		LPT = Late payment.
		LEX = Borrower is claiming length of employment.
		NLE = No longer employed.
		NCE = Non-compliant employer.
		NCL = Non-compliant employer, low- balance.
36.	STATUS DATES (D)	The date on which the status was applied to a debt. Format: MM/DD/YY.
37.	T12 RESEND (O)	The one-character field tells the AWG system to resend the T12 letter to the borrower for a specific debt. Valid values are: “ ” = do not resend T12 letter “Y” = resend T12 letter
38.	ICRP STATUS (D)	The one-character ICRP status and the payment status of the borrower's account. ICRP status codes are: A = Accepted. This code indicates that the IRS has accepted the Consent Form. B = Billing. This code indicates that the borrower is in AGI billing status. D = Delinquent. This code indicates that the borrower has not made payments for more than 120 days.

AWG OPTIONS

(L140)	ADMINISTRATIVE WAGE GARNISHMENT	RXF	xx:xx:xx
	EMPLOYEE ADD/UPDATE SCREEN		xx:xx:xx
ACCT NO: S _____ (1)	REGION: (2)	COLL NUM: (3)	
EMPLOYER FIN: (4)	EMPLOYER NAME: (5)		
ACCT OWNER: (6)	RESEND T12 LETTER REQUEST: (7)		
ACCT NAME: (8)			
ADDRESS: (9)	DAY PH: (10)		
	NIGHT PH: (11)		
CITY: (12)	ST: (13)	ZIP: (14)	
ADDR STATUS: (15)	ADDR CHANGE DATE: (16)		
EMPLOYER ADDRESS: (17)			
CONTACT: (18)	EMP PHONE: (19)		
CITY: (20)	ST: (21)	ZIP: (22)	
CURR AWG STATUS: (23)	EMPL STATUS: (24)	DEBTS: (25)	EXPECTED AMT: _____, _____, ____ (26)
ED BALANCE: (27)			LAST AWG DATE: (28)
CA FEE: (29)			LAST AWG AMT: (30)
CA BALANCE: (31)			PAY SCHED: _____ (32)
DEBT-ID (34)	STATUS CODES (35)	STATUS DATES (36)	T12 RESEND (37) PAY TYPE: (33)
			ICRP STATUS (38)
ENTER AN ACCOUNT NO			
PF13-L140	14-L141	15-L142	16-L145 6-CONFIRM
			PAGE: ____ OF ____

Field NameDefinition

- I = Initial. This code indicates that an initial Consent to Disclosure of Tax Information (X20) has been created and sent to the borrower.
- L = Low balance. This code indicates that the borrower's balance amount was below the ICRP minimum to participate in the repayment plan.
- M = No correspondence. This code indicates that the borrower requested no further ICRP correspondence.
- N = No response. This code indicates that the borrower chose not to participate in the ICRP or never responded to any ICRP mailings.
- P= Pending. This code indicates that a completed Consent Form has been received from the borrower and scanned into the EDMS system and is pending IRS review.

ADMINISTRATIVE WAGE GARNISHMENT

Field NameDefinition

- R = Rejected. This code indicates that the IRS has reviewed the Consent Form and rejected the form for one or more reasons.
- U = Undeliverable. This code indicates that the borrower does not have a deliverable address.
- V = Revoked. This code indicates that the borrower revoked their Consent Form, which will stop access to the IRS-provided data (AGI).
- X = Excluded location. This code indicates that the borrower has been moved to a non-ICRP account owner code.

Payment status codes are:

- C = Current. Account is in regular payment.
- D = Delinquent. Borrower has not made payments for more than 120 days.
- N/A = Account is not on AGI billing
This field is for display purposes only.

AWG OPTIONS

2.2. OPTION 2: L141 - EMPLOYEE/EMPLOYER ADD/UPDATE SCREEN [PF14]

(L141)		ADMINISTRATIVE WAGE GARNISHMENT	RXF	xx/xx/xx
		EMPLOYEE/EMPLOYER ADD/UPDATE SCREEN		xx/xx/xx
ACCOUNT NO: S _____	RESEND ORDER FOR WITHHOLDING LETTER			
EMPLOYER FIN: _____	ENTER LETTER TYPE (Y11): _____			
ACCOUNT OWNER:	ICRP STATUS:			
ACCOUNT NAME:				
EMPLOYER NAME:				
EMPLOYER ADDRESS:				
	CITY:	STATE:	ZIP:	
CONTACT:				
CURRENT AWG STATUS: _____	ADDRESS STATUS:			
CERTIFIED AWG BALANCE: _____	ADDR CHANGE DATE:			
CURRENT EMPLOYER STATUS: _____	START DATE: ____ / ____ / ____			
	END DATE: ____ / ____ / ____			
ENTER AN ACCOUNT NO AND/OR EMPLOYER FIN, PLEASE				
PF13-L140 14-L141 15-L142 16-L145				

The Employee/Employer Add/Update Screen is used to add or update or review the AWG debtor information.

If this screen has been transferred to from another screen, data will be transferred automatically from the previous screen.

Security Considerations:

1. Collection agencies may only view/update their own accounts.
2. ED may view/update all accounts.

To add a debtor to an existing employer:

1. Key in the debtor's account number and employer's FIN.
2. Press [ENTER]. Four conditions can occur:
 - a. AWG account does not belong to any employer. The screen is displayed with the message "START DATE INVALID OR MUST BE ENTERED".

ADMINISTRATIVE WAGE GARNISHMENT

Enter start date (may not be greater than the current date).

Press **[ENTER]**.

The screen is displayed with a message "ACCOUNT ADDED. PLEASE, PRESS <ENTER>".

Press **[ENTER]**.

Employer's information is displayed on the screen.

- b. Account is active with another employer and current status of this employer is not "NLE".

The screen displays old employer's data with the message "ENTER STATUS 'NLE' AND END DATE TO DEACTIVATE LAST EMPLOYER".

Key status "NLE" and end date of the old employer record; press **[ENTER]**.

The screen is displayed with the message "ACCOUNT MODIFIED. PRESS <PF5> TO REFRESH THE SCREEN".

- c. Account is active with another employer and current status of this employer is "NLE".

The screen displays old employer's data with the message "EMP STATUS HAS TO BE = 'SWG'. REENTER AFTER OVERNIGHT PROCESSING".

- d. The old employer's status = "SWG".

The screen is displayed with the message "START DATE INVALID OR MUST BE ENTERED".

Key start date (may not be greater than the current date).

Press **[ENTER]**.

The screen is displayed with the message "ACCOUNT ADDED. PLEASE, PRESS <ENTER>".

Press **[ENTER]**.

The screen is displayed with the employer's information.

To modify AWG debtor's information:

1. Key in the debtor's account number and the employer's FIN.
2. Press **[ENTER]**.

The screen is displayed populated with data.

3. Change AWG debtor's information.
4. Press **[ENTER]**.

The screen is displayed with the message "ACCOUNT MODIFIED. PRESS <PF5> TO REFRESH THE SCREEN".

To view the next account pertaining to a certain employer:¹

1. Key in the employer's FIN.
2. Press **[ENTER]**.

The screen is populated with first account's data and displayed.

3. Press **[PF8]**.

The screen populated with the next account's data is displayed. If this account is the last one, the message "LAST PAGE" appears on the screen.

To view the previous account pertaining to a certain employer when the current account's data is on the screen:

1. Press **[PF7]**.

The screen populated with the previous account's data is displayed. If this account is the first one, the message "FIRST PAGE" appears on the screen.

¹ Paging is not active unless the employer's FIN is entered.

ADMINISTRATIVE WAGE GARNISHMENT

(L141)	ADMINISTRATIVE WAGE GARNISHMENT	RXF	xx/xx/xx
	EMPLOYEE/EMPLOYER ADD/UPDATE SCREEN		xx/xx/xx
ACCOUNT NO: S _____ RESEND ORDER FOR WITHHOLDING LETTER			
EMPLOYER FIN: _____ ENTER LETTER TYPE (Y11): _____			
ACCOUNT OWNER:		ICRP STATUS:	
ACCOUNT NAME:			
EMPLOYER NAME:			
EMPLOYER ADDRESS:			
CITY:		STATE:	ZIP:
CONTACT:			
CURRENT AWG STATUS: _____		ADDRESS STATUS:	
CERTIFIED AWG BALANCE: _____		ADDR CHANGE DATE:	
CURRENT EMPLOYER STATUS: _____		START DATE: ____ / ____ / ____	
		END DATE: ____ / ____ / ____	
ENTER AN ACCOUNT NO AND/OR EMPLOYER FIN, PLEASE			
PF13-L140 14-L141 15-L142 16-L145			

FIELD CONTENT - L141 - EMPLOYEE/EMPLOYER ADD/UPDATE SCREEN

(M) indicates a mandatory field, (O) indicates an optional field, (D) indicates a display-only field.

	<u>Field Name</u>	<u>Definition</u>
1.	ACCOUNT NO (M)	The ten-character account ID. "S" or "E" followed by nine digits. S = Social Security number E = Federal Identification Number
2.	EMPLOYER FIN (M)	The thirteen-character Federal Identification number of the employer. "P" or "E" followed by twelve digits. P = Pseudo employer number E = Actual FIN of the employer

AWG OPTIONS

	<u>Field Name</u>	<u>Definition</u>
3.	ENTER LETTER TYPE (O)	<p>The one-character field tells the AWG system to resend a Y11 letter to the employer.</p> <p>Valid values are:</p> <p>“ ” = do not resend Y11 letter</p> <p>“Y” = resend Y11 letter</p>
4	ACCOUNT OWNER (D)	<p>The five-character owner code, equivalent to the old location code. The two-letter prefix (ED or AG) identifies the account owner; the two-digit suffix is the location code (account/status/collector).</p>
5.	ICRP STATUS (D)	<p>The one-character ICRP status and the payment status of the borrower's account. ICRP status codes are:</p> <p>A = Accepted. This code indicates that the IRS has accepted the Consent Form.</p> <p>B = Billing. This code indicates that the borrower is in AGI billing status.</p> <p>D = Delinquent. This code indicates that the borrower has not made payments for more than 120 days.</p> <p>I = Initial. This code indicates that an initial Consent to Disclosure of Tax Information (X20) has been created and sent to the borrower.</p> <p>L = Low balance. This code indicates that the borrower's balance amount was below the ICRP minimum to participate in the repayment plan.</p> <p>M = No correspondence. This code indicates that the borrower requested no further ICRP correspondence.</p> <p>N = No response. This code indicates that the borrower chose not to participate in the ICRP or never responded to any ICRP mailings.</p> <p>P = Pending. This code indicates that a completed Consent Form has been received from the borrower and scanned into the EDMS system and is pending IRS review.</p>

ADMINISTRATIVE WAGE GARNISHMENT

<u>Field Name</u>	<u>Definition</u>
	<p>R = Rejected. This code indicates that the IRS has reviewed the Consent Form and rejected the form for one or more reasons.</p> <p>U = Undeliverable. This code indicates that the borrower does not have a deliverable address.</p> <p>V = Revoked. This code indicates that the borrower revoked their Consent Form, which will stop access to the IRS-provided data (AGI).</p> <p>X = Excluded location. This code indicates that the borrower has been moved to a non-ICRP account owner code.</p> <p>Payment status codes are:</p> <p>C = Current. Account is in regular payment.</p> <p>D = Delinquent. Borrower has not made payments for more than 120 days.</p> <p>N/A = Account is not on AGI billing</p> <p>This field is for display purposes only.</p>
6. ACCOUNT NAME (D)	The name (last, first, middle) of the account owner. Up to 58 characters.
7. EMPLOYER NAME (D)	The alpha name of the employer of the borrower. Up to forty-five characters.
8. EMPLOYEE ADDRESS (D)	The address of the account, spread over two lines. Up to 80 characters.
9. CITY (D)	The city of the employer, or the country if a foreign address. Up to thirty characters.

AWG OPTIONS

(L141)	ADMINISTRATIVE WAGE GARNISHMENT	RXF	xx/xx/xx
	EMPLOYEE/EMPLOYER ADD/UPDATE SCREEN		xx/xx/xx
ACCOUNT NO: S _____	RESEND ORDER FOR WITHHOLDING LETTER		
EMPLOYER FIN: _____	ENTER LETTER TYPE (Y11): _____		
ACCOUNT OWNER:	ICRP STATUS:		
ACCOUNT NAME:			
EMPLOYER NAME:			
EMPLOYER ADDRESS:			
	CITY:	STATE:	ZIP:
CONTACT:			
	ADDRESS STATUS:		
CURRENT AWG STATUS: _____	ADDR CHANGE DATE:		
CERTIFIED AWG BALANCE: _____	START DATE: ____ / ____ / ____		
CURRENT EMPLOYER STATUS: _____	END DATE: ____ / ____ / ____		
ENTER AN ACCOUNT NO AND/OR EMPLOYER FIN, PLEASE			
PF13-L140 14-L141 15-L142 16-L145			

	<u>Field Name</u>	<u>Definition</u>
10.	STATE (D)	The two-character code for the state of the account, or "FC" for foreign addresses.
11.	ZIP (D)	The zip code for the account. Five digits, with a four-digit suffix, or spaces if a foreign address.
12.	CONTACT (D)	The name of the person with whom to talk. Up to thirty-five characters.
13.	ADDRESS STATUS (D)	The current status of the address. Valid values are: M = May not be contacted U = Undeliverable V = Verified " " = Unknown
14.	CURRENT AWG STATUS (D)	The current status of the account. Valid values are: AWG = Status given when the record is established. WG1 = Letter process has begun. VPY = All of the debts are in voluntary payment.

ADMINISTRATIVE WAGE GARNISHMENT

	<u>Field Name</u>	<u>Definition</u>
		GAR = One or more debts are in employer garnishment. IRS notification is sent at this time. SWG = Wage garnishment has been stopped. CWG = Wage garnishment has been cancelled. NLE = The debtor is no longer employed.
15.	ADDR CHANGE DATE (D)	The date on which the address of the employer was changed to a new address. Format: MM/DD/YY
16.	CERTIFIED AWG BALANCE (D)	The sum of the debts that have been certified. Up to nine digits. Format: 0,000,000.00
17.	START DATE (D)	The date when an account is connected with the employer (blank when account's information is displayed) Format: MM/DD/YY. May not be greater than the current date.
18.	CURRENT EMPLOYER STATUS (O)	The three-character field indicates the status (O) when account's employer information is displayed. Valid values are: AWG = Status given when the record is established. WG1 = Letter process has begun. GAR = One or more debts are in employer garnishment. IRS notification is sent at this time. SWG = Wage garnishment has been stopped. OWF = Failure to honor repayment agreement -- final notice sent to borrower/order for withholding sent to employer. OW1 = Final notice sent to borrower/order for withholding sent to employer. OWR = Final notice sent to borrower/order for withholding at reduced amount sent to employer. OW2 = Second notice sent to employer. NLE = The debtor is no longer employed. NCE = Non-compliant employer.

AWG OPTIONS

(L141)	ADMINISTRATIVE WAGE GARNISHMENT	RXF	xx/xx/xx
	EMPLOYEE/EMPLOYER ADD/UPDATE SCREEN		xx/xx/xx
ACCOUNT NO: S _____	RESEND ORDER FOR WITHHOLDING LETTER		
EMPLOYER FIN: _____	ENTER LETTER TYPE (Y11): _____		
ACCOUNT OWNER:	ICRP STATUS:		
ACCOUNT NAME:			
EMPLOYER NAME:			
EMPLOYER ADDRESS:			
	CITY:	STATE:	ZIP:
CONTACT:			
CURRENT AWG STATUS: _____	ADDRESS STATUS:		
CERTIFIED AWG BALANCE: _____	ADDR CHANGE DATE:		
CURRENT EMPLOYER STATUS: _____	START DATE: ____ / ____ / ____		
	END DATE: ____ / ____ / ____		
ENTER AN ACCOUNT NO AND/OR EMPLOYER FIN, PLEASE			
PF13-L140 14-L141 15-L142 16-L145			

<u>Field Name</u>		<u>Definition</u>
	NCL	= Non-compliant employer, low-balance.
	CWG	= Wage garnishment has been canceled
	LPT	= The employer is in late payment status and notice is sent.
	FOR	= Allows ED to force the process to the next level.
19.	END DATE (D)	The date when EMP-ACCOUNT status is equal to "NLE" (no longer employed). Blank when account's information is displayed. Format: MM/DD/YY

ADMINISTRATIVE WAGE GARNISHMENT

2.3. OPTION 3: L142 - EMPLOYER INFORMATION/UPDATE SCREEN [PF15]

(L142)	ADMINISTRATIVE WAGE GARNISHMENT	RXF	MM/DD/YY
	EMPLOYER INFORMATION/UPDATE SCREEN		HH:MM:SS
EMPLOYER FIN: _____	CREATE PSEUDO? _		
ADDRESS TYPE: _	PSEUDO FIN: _____		
EMPLOYER NAME: _____			
EMPLOYER ADDRESS: _____			
CITY: _____	STATE: __	ZIP: _____	- ____
EMPLOYER PHONE: ____ - ____ - ____			
EMPLOYER FAX: ____ - ____ - ____			
CONTACT: _____			
ADDR STATUS: _	ADDR CHANGE DATE: / /		
ENTER EMPLOYER FIN, OR IF UNKNOWN, PUT "Y" TO CREATE PSEUDO AND PRESS <ENTER>			
PF13-L140 14-141 15-142 6-CONFIRM			

The Employer Information/Update Screen is used to add or update or review the employer information.

If this screen has been transferred to or from another screen, data will be transferred automatically from the previous screen.

Security Considerations:

1. Collection agencies may only view/update their own accounts, and cannot update employer name.
2. ED may view/update all accounts.

To review the existing employer's information:

1. Key in the employer's FIN and press [ENTER].

To change the existing employer's information:

1. Key in the employer's FIN and press **[ENTER]**.
2. Change the information and press **[ENTER]**.

The screen is displayed with the message "WARNING - THIS CHANGE MAY IMPACT MULTIPLE EMPLOYEES - PRESS <PF6> TO UPDATE".

3. Press **[PF6]**.

The screen is displayed with the message "EMPLOYER UPDATED. PRESS <PF3> TO EXIT OR <PF5> TO REFRESH SCREEN".

To create a new employer's FIN:

1. Key the new employer's FIN and press **[ENTER]**.

The message "ENTER INFO TO CREATE A NEW EMPLOYER RECORD OR PSEUDO FIN, PLEASE" is displayed.

2. Enter the information.
3. Press **[ENTER]**.

The screen is displayed with the message "WARNING - THIS CHANGE MAY IMPACT MULTIPLE EMPLOYEES - PRESS <PF6> TO UPDATE".

4. Press **[PF6]**.

The screen is displayed with the message "EMPLOYER CREATED. PRESS <PF3> TO EXIT OR <PF5> TO REFRESH SCREEN".

To create a new pseudo FIN:

1. Key "Y" in CREATE PSEUDO.
2. Press **[ENTER]**.

The message "ENTER INFO TO CREATE A NEW EMPLOYER RECORD OR PSEUDO FIN, PLEASE" is displayed.

3. Enter the information.

ADMINISTRATIVE WAGE GARNISHMENT

4. Press **[ENTER]**.

The screen is displayed with the message “WARNING - THIS CHANGE MAY IMPACT MULTIPLE EMPLOYEES - PRESS <PF6> TO UPDATE” .

5. Press **[PF6]**.

The screen is displayed with the message “EMPLOYER CREATED. PRESS <PF3> TO EXIT OR <PF5> TO REFRESH SCREEN”.

AWG OPTIONS

(L142)	ADMINISTRATIVE WAGE GARNISHMENT	RXC	01/04/96
	EMPLOYER INFORMATION/UPDATE SCREEN		12:57:53
EMPLOYER FIN: (1)		CREATE PSEUDO? (2)	
ADDRESS TYPE: (3)		PSEUDO FIN: (4)	
EMPLOYER NAME: (5)			
EMPLOYER ADDRESS: (6)			
CITY: (7)	STATE: (8)	ZIP: (9)	
EMPLOYER PHONE: (10)			
EMPLOYER FAX: (11)			
CONTACT: (12)			
ADDR STATUS: (13)		ADDR CHANGE DATE: (14)	
ENTER EMPLOYER FIN, OR IF UNKNOWN, PUT "Y" TO CREATE PSEUDO AND PRESS <ENTER>			
PF13-L140 14-141 15-142 6-CONFIRM			

FIELD CONTENT - L142 - EMPLOYER INFORMATION/UPDATE SCREEN

(M) indicates a mandatory field, (O) indicates an optional field, (D) indicates a display only field.

	<u>Field Name</u>	<u>Definition</u>
1.	EMPLOYER FIN (M) if CREATE PSEUDO is not = "Y")	The thirteen-character Federal Identification Number of the employer. "P" or "E" followed by twelve digits. P = Pseudo employer number E = Actual FIN of the employer
2.	CREATE PSEUDO? (O)	Indicates whether pseudo fin will be created ("Y") or not (" ").
3.	ADDRESS TYPE (O when employer's information is displayed)	The address type. Valid values are: P = Personnel Office Q = Headquarters of Corp. W = Work " " = Unknown H = Home

ADMINISTRATIVE WAGE GARNISHMENT

	<u>Field Name</u>	<u>Definition</u>
4.	PSEUDO FIN (D)	Pseudo Federal Identification number of the employer; twelve digits with the prefix "P".
5.	EMPLOYER NAME (O when employer's information is displayed)	The alpha name of the employer of the borrower. Up to forty-five characters.
6.	EMPLOYER ADDRESS (O when employer's information is displayed)	The address of the account, spread over two lines. Up to 80 characters.
7.	CITY (O when employer's information is displayed)	The city of the employer, or the country if a foreign address. Up to twenty-one characters.
8.	STATE (O when employer's information is displayed)	The two-character code for the state of the account, or "FC" for foreign addresses.
9.	ZIP (O when employer's information is displayed)	The zip code for the account. Five digits, with a four-digit suffix, or spaces if a foreign address.
10.	EMPLOYER PHONE (O when employer's information is displayed)	The ten-digit daytime telephone number, with area code, of the employer of the individual owning the account. Format: 000-000-0000
11.	EMPLOYER FAX (O when employer's information is displayed)	The ten-digit daytime fax number, with area code, of the employer of the individual owning the account. Format: 000-000-0000
12.	CONTACT(O) (blank when employer's information is displayed)	The name of the person with whom to talk. Up to 35 characters.
13.	ADDR STATUS(O) (blank when employer's information is displayed)	Current status of the address. Valid values are: M = May not be contacted U = Undeliverable V = Verified " " = Unknown
14.	ADDR CHANGE DATE (D) (blank when employer's information is displayed)	Date on which the address of the employer was changed to a new address. Format: MM/DD/YY

AWG OPTIONS

2.4. OPTION 4: L143 - DOUBLE KEY INPUT/VERIFICATION SCREEN [TRANID]

(L143)	ADMINISTRATIVE WAGE GARNISHMENT	RXF	xx/xx/xx
	DOUBLE KEY INPUT/VERIFICATION SCREEN		xx:xx:xx
EMPLOYEE ACCOUNT INFORMATION			
ACCOUNT NUMBER:	S _____	ORIGINAL ENTRY:	
PAY TYPE:		ORIGINAL ENTRY DATE:	__/__/__
PAY SCHEDULE:			
GARNISH AMOUNT:			
EMPLOYMENT END DATE:	__/__/__		
EMPLOYER INFORMATION			
FIN KEY:		NEW FIN KEY:	
ADDRESS TYPE:			
COMPANY NAME:			
ADDRESS ONE:			
ADDRESS TWO:			
CITY:		STATE:	ZIP: -
PHONE: ____-____-____		FAX: ____-____-____	
CONTACT NAME:			
ADDRESS CHANGE DATE:	__/__/__		
ENTER ACCOUNT NUMBER AND PRESS <ENTER> KEY			
PF3 - EXIT PF5 - REFRESH PF6 - CONFIRM			

The Double Key Input/Verification Screen is used for entry of Employee Account Record and employer record information for the AWG System from the Employee Acknowledgement of Wage Withholding (EAWW) Form and Employee Confirmation Report. In addition, six of the input fields (ACCOUNT NUMBER (SSN), PAY TYPE, PAY SCHEDULE, GARNISH AMOUNT, EMPLOYMENT END DATE and NEW FIN KEY) must be entered a second time then verified before the new data is reflected in the AWG System.

To perform initial data entry of the information, a user must have a “U” or “V” security code for the AWG application. To perform the double key verification process, a user must have a “V” security code for the AWG application. For the initial entry process, there is only one field that must be entered: ACCOUNT NUMBER (SSN).

The AWG System determines what process is required for an ACCOUNT NUMBER (SSN). If the initial entry process has not been completed, the user will be prompted to proceed with initial entry; however, if initial entry is completed, the user will be prompted to proceed with the verification process.

NOTE: The verification process requires a “V” security code for the AWG application.

ADMINISTRATIVE WAGE GARNISHMENT

The following describes the initial data entry process.

1. Access the L143 Double Key transaction.

If there is a security violation, the Double Key Input/Verification Screen will be displayed with the message “YOU ARE NOT AUTHORIZED TO UPDATE THE AWG DOUBLE KEY INFORMATION”.

If properly secured, the Double Key Input/Verification Screen will be displayed with the message “ENTER ACCOUNT NUMBER AND PRESS <ENTER> KEY”.

2. Enter the account number from either the EAWW Form or Employee Confirmation Report.
3. Press [ENTER].

If the account number entered is valid, the Double Key Input/Verification Screen will be displayed with the message “ENTER NEW DOUBLE KEY DATA AND PRESS <ENTER> KEY”.

If the account number entered is **not** found in the Guaranteed Student Loan (GSL) data base, the Double Key Input/Verification Screen will be displayed with the message “REQUESTED ACCOUNT NOT FOUND ON DATABASE”.

If the account number entered **is** found in the GSL data base, but is not flagged as an AWG account, the Double Key Input/Verification Screen will be displayed with the message “REQUESTED ACCOUNT NOT FLAGGED AS AWG”.

If the account number entered is found in the GSL data base and is flagged as AWG, but the corresponding AWGACCT-REC is not found, the Double Key Input/ Verification Screen will be displayed with the message “REQUESTED ACCOUNT HAS NO CORRESPONDING AWGACCT-REC”.

4. Enter all input data from either the EAWW Form or Employee Confirmation Report.
5. Press [ENTER].
6. The following describes the requirements for each field available for initial data entry where there are edits performed.

NOTE: ACCOUNT NUMBER and is the only field required to be entered; all other fields may remain blank.

AWG OPTIONS

- a. PAY TYPE - Enter a value of “F”, “V”, or “ ”. If invalid data is entered, the Double Key Input/Verification Screen is displayed with the message “PAY TYPE MUST BE F OR V OR BLANK”.
- b. PAY SCHEDULE - Enter a value of “W”, “B”, “M”, “Q”, “S”, or “ ”. If invalid data is entered, the Double Key Input/Verification Screen is displayed with the message “PAY SCHEDULE MUST BE W, B, M, Q, S, OR BLANK”.
- c. GARNISH AMOUNT - Enter the amount including dollars and cents; the decimal point already appears on the screen. If non-numeric data is entered, the Double Key Input/Verification Screen is displayed with the message “GARNISH AMOUNT IS NOT NUMERIC”. If an extra decimal point is entered, the Double Key Input/Verification Screen is displayed with the message “TOO MANY DECIMAL POSITIONS IN AMOUNT”. Format 000,000.00.
- d. EMPLOYMENT END DATE - Enter the six-digit date in MM/DD/YY format. If invalid data is entered, the Double Key Input/Verification Screen is displayed with the message “EMPLOYMENT END DATE IS INVALID”.

EMPLOYMENT END DATE cannot be less than the EMPLOYMENT START DATE. If this situation is encountered, the Double Key Input/ Verification Screen is displayed with the message “EMPLOYMENT END DATE CANNOT BE **LESS THAN EMPLOYMENT** START DATE”.

EMPLOYMENT END DATE cannot be greater than TODAY’S DATE. If this situation is encountered, the Double Key Input/Verification Screen is displayed with the message “EMPLOYMENT END DATE MAY NOT BE GREATER THAN TODAY’S DATE”.

- e. **NEW FIN KEY** - Enter the thirteen-character **NEW FIN** key. The **NEW FIN** key must begin with a prefix of “E” or “P” and must contain twelve digits. If any other combination of prefixes and/or digits is entered, the Double Key Input/Verification Screen is displayed with the message “INVALID FIN NUMBER, PREFIX MUST BE ‘E’ OR ‘P’ WITH 12 DIGITS”.
- f. ADDRESS TYPE - Enter a value of “W”, “H”, “ ”, “P” or “Q”. If invalid data is entered, the Double Key Input/Verification Screen is displayed with the message “ADDRESS TYPE MUST BE W, H, Q, ‘P’, OR BLANK”.
- g. STATE - If the state is entered, it must be valid. If an invalid state is entered, the Double Key Input/Verification Screen is displayed with the message “STATE ABBREVIATION/ZIPCODE COMBINATION IS INVALID”.

ADMINISTRATIVE WAGE GARNISHMENT

- h. ZIP - If a state is entered, then ZIP(5) must be entered. When a state is entered and ZIP(5) is missing, the Double Key Input/Verification Screen is displayed with the message “COMPANY ZIP 5 MUST BE PRESENT WHEN STATE CODE IS SPECIFIED”.

If ZIP(4) field is entered, then the ZIP(5) must be entered. When ZIP(4) is entered and ZIP(5) is missing, the Double Key Input/Verification Screen is displayed with the message “COMPANY ZIP 5 MUST BE PRESENT WHEN ZIP 4 IS SPECIFIED”.

When a state and zip code are entered, the system checks to see if they are valid for each other. If a valid state is encountered with an invalid zip code for that state, the Double Key Input/Verification Screen is displayed with the message “STATE ABBREVIATION/ZIPCODE COMBINATION IS INVALID”. If an invalid state is entered with a valid zip code, the Double Key Input/Verification Screen is displayed with the message “ZIPCODE/STATE ABBREVIATION COMBINATION IS INVALID”.

- i. PHONE - All three components of the PHONE field (area code, exchange and number) must be numeric, if entered. If invalid data is entered in any component of the PHONE field, the Double Key Input/Verification Screen is displayed with the message “COMPANY PHONE NUMBER IS INVALID”. If any component of PHONE is entered, then all components of PHONE must be entered. If one or two components of PHONE are missing, the Double Key Input/Verification Screen is displayed with the message “COMPANY PHONE NUMBER IS INVALID”.
 - j. FAX - All three components of the FAX field (area code, exchange and number) must be numeric, if entered. If invalid data is entered in any component of the FAX field, the Double Key Input/Verification Screen is displayed with the message “COMPANY FAX NUMBER IS INVALID”. If any component of the FAX field is entered, then all components of the FAX field must be entered. If one or two components of the FAX field are missing, the Double Key Input/Verification Screen is displayed with the message “COMPANY FAX NUMBER IS INVALID”.
- 7. If there are errors, correct the input data and press **[ENTER]** until edits are completed.
 - 8. After the input data passes all edit requirements, the Double Key Input/Verification Screen is displayed with message “PRESS PF6 TO CONFIRM ADDITION OF DOUBLE KEY RECORD”.
 - 9. Press **[PF6]**.

10. When **[PF6]** is pressed, the AWGDBL-KEY-REC is populated with the data from the Double Key Input/Verification Screen and stored in the data base. The Double Key Input/Verification Screen is then displayed with the message “AWGDBL-KEY-REC HAS BEEN SUCCESSFULLY ADDED”.

The following describes the Double Key Verification Process.

1. Access the L143 Double Key transaction.

If the user has no AWG authority, the Double Key Input/Verification Screen will be displayed with the message “YOU ARE NOT AUTHORIZED TO UPDATE THE AWG DOUBLE KEY INFORMATION”. If the user does not have verification authority, the Double Key Input/Verification Screen is displayed with the message “YOU ARE NOT AUTHORIZED TO VERIFY AWG DOUBLE KEY INFORMATION”.

If the same user tries to verify their own double key enter, the Double Key Input/Verification Screen is displayed with the message “YOU MAY NOT VERIFY YOUR OWN DOUBLE KEY ENTRY RECORD”.

If properly secured, the Double Key Input/Verification Screen is displayed with the message “ENTER ACCOUNT NUMBER AND PRESS <ENTER> KEY”.

2. Enter the account number from either the EAWW Form or Employee Confirmation Report.
3. Press **[ENTER]**.

If the SSN entered is valid, the Double Key Input/Verification Screen is displayed with the message “ENTER NEW DOUBLE KEY DATA AND PRESS <ENTER> KEY”.

If the account number entered is **not** found in the GSL data base, the Double Key Input/Verification Screen is displayed with the message “REQUESTED ACCOUNT NOT FOUND ON DATABASE”.

If the account number entered **is** found in the GSL data base, but is not flagged as an AWG account, the Double Key Input/Verification Screen is displayed with the message “REQUESTED ACCOUNT NOT FLAGGED AS AWG”.

If the account number entered is found in the GSL data base and is flagged as AWG, but the corresponding AWGACCT-REC is not found, the Double Key Input/ Verification Screen is displayed with the message “REQUESTED ACCOUNT HAS NO CORRESPONDING AWGACCT-REC”.

ADMINISTRATIVE WAGE GARNISHMENT

4. Enter the PAY TYPE, PAY SCHEDULE, GARNISH AMOUNT, EMPLOYMENT END DATE and NEW FIN KEY if present on the EAWW Form or Employee Confirmation Report.
 5. Press **[ENTER]**.
 6. The following describes the requirements for each field available for verification.
NOTE: ACCOUNT NUMBER and FIN KEY are the only fields required to be entered; all other fields may remain blank.
 - a. PAY TYPE - Enter a value of "F", "V", or " ". If the value entered does not match exactly what was initially entered in this field, the Double Key Input/ Verification Screen is displayed with the message "SCREEN PAY TYPE NOT EQUAL AWGDBL PAY TYPE, USE PF4 TO DELETE DOUBLE KEY REC".
 - b. PAY SCHEDULE - Enter a value of "W", "B", "M", "Q", "S", or " ". If the value entered does not match exactly what was initially entered in this field, the Double Key Input/Verification Screen is displayed with the message "SCREEN PAY SCHEDULE NOT EQUAL AWGDBL PAY SCHEDULE, PF4 TO DELETE DBL KEY REC".
 - c. GARNISH AMOUNT - Enter a numeric amount including dollars and cents. If the data entered does not match exactly what was initially entered in this field, the Double Key Input/Verification Screen is displayed with the message "SCREEN GARNISH AMOUNT NOT EQUAL AWGDBL GARNISH AMT, PF4 TO DELETE DBL KEY REC". Format 000,000.00
 - d. EMPLOYMENT END DATE - Enter the six-digit date in MM/DD/YY format. If the data entered does not match exactly what was initially entered in this field, the Double Key Input/Verification Screen is displayed with the message "SCREEN EMP END DATE NOT EQUAL AWGDBL EMP END DATE, PF4 TO DELETE DBL KEY REC".
 - e. NEW FIN KEY - Enter the thirteen-character NEW FIN key. If the data entered does not match exactly what was initially entered in this field, the Double Key Input/Verification Screen is displayed with the message "SCREEN FIN KEY NOT EQUAL AWGDBL FIN KEY, PF4 TO DELETE DBL KEY REC".
 7. If there are errors, correct the input data and press **[ENTER]** until edits are completed. If the user cannot resolve the error condition, the **[PF4]** key can be used to delete the existing AWGDBL-KEY record and have the double key process begin again with initial data entry. If a delete is required, press **[PF4]**. The Double Key Input/Verification Screen is displayed with the message "PRESS PF4 AGAIN TO CONFIRM DELETE REQUEST OR PRESS <ENTER> TO RETURN".
-

If the AWGDBL-KEY record is not found during the delete process, the Double Key Input/Verification Screen is displayed with the message “DOUBLE KEY INFORMATION DOES NOT EXIST FOR THIS DELETE REQUEST”. If the AWGDBL-KEY record is found during the delete process, it is deleted from the data base and the Double Key Input/Verification Screen is displayed with the message “DOUBLE KEY INFORMATION HAS BEEN DELETED”.

8. After the input data passes all edit requirements, the Double Key Input/Verification Screen is displayed with the message “PRESS PF6 TO CONFIRM UPDATE OF DOUBLE KEY FIELDS”.
9. Press **[PF6]**.
10. When **[PF6]** is pressed, the data retained in the AWGDBL-KEY record is moved to the corresponding data fields on the EMPACCT-REC and the EMPLOYER-REC. The Double Key Input/Verification Screen is then displayed with the message “DOUBLE KEY INFORMATION HAS BEEN APPLIED”.

ADMINISTRATIVE WAGE GARNISHMENT

(L143)	ADMINISTRATIVE WAGE GARNISHMENT	RXF	xx/xx/xx
	DOUBLE KEY INPUT/VERIFICATION SCREEN		xx:xx:xx

EMPLOYEE ACCOUNT INFORMATION

ACCOUNT NUMBER: (1) S _____ ORIGINAL ENTRY: (2)

PAY TYPE: (3) _____ ORIGINAL ENTRY DATE: __/__/__ (4)

PAY SCHEDULE: (5)

GARNISH AMOUNT: (6)

EMPLOYMENT END DATE: __/__/__ (7)

EMPLOYER INFORMATION

FIN KEY: (8) NEW FIN KEY:

ADDRESS TYPE: (10)

COMPANY NAME: (11)

ADDRESS ONE: (12)

ADDRESS TWO: (13)

CITY: (14) STATE: (15) ZIP: (16) - (17)

PHONE: ____-____-____ (18) FAX: ____-____-____ (19)

CONTACT NAME: (20)

ADDRESS CHANGE DATE: __/__/__ (21)

ENTER ACCOUNT NUMBER AND PRESS <ENTER> KEY

PF3 - EXIT PF5 - REFRESH PF6 - CONFIRM

FIELD CONTENT - L143 - DOUBLE KEY INPUT/VERIFICATION SCREEN

(M) indicates mandatory field, (O) indicates optional field, (D) indicates a display only field.

	<u>Field Name</u>	<u>Definition</u>
1.	ACCOUNT NUMBER (M)	The ten-character account ID. An "S" followed by nine digits. S = Social Security number
2.	ORIGINAL ENTRY (D)	The six-character ID of the user that initially entered the double key data.
3.	PAY TYPE (O)	The one-character garnish payment type. Valid values are: F = Fixed V = Variable

AWG OPTIONS

(L143)	ADMINISTRATIVE WAGE GARNISHMENT	RXF	xx/xx/xx
	DOUBLE KEY INPUT/VERIFICATION SCREEN		xx:xx:xx

EMPLOYEE ACCOUNT INFORMATION

ACCOUNT NUMBER: (1) S _____ ORIGINAL ENTRY: (2)

PAY TYPE: (3) _____ ORIGINAL ENTRY DATE: __/__/__ (4)

PAY SCHEDULE: (5)

GARNISH AMOUNT: (6)

EMPLOYMENT END DATE: __/__/__ (7)

EMPLOYER INFORMATION

FIN KEY: (8) _____ NEW FIN KEY:

ADDRESS TYPE: (10)

COMPANY NAME: (11)

ADDRESS ONE: (12)

ADDRESS TWO: (13)

CITY: (14) _____ STATE: (15) _____ ZIP: (16) - (17)

PHONE: ____-____-____ (18) FAX: ____-____-____ (19)

CONTACT NAME: (20)

ADDRESS CHANGE DATE: __/__/__ (21)

ENTER ACCOUNT NUMBER AND PRESS <ENTER> KEY

PF3 - EXIT PF5 - REFRESH PF6 - CONFIRM

	<u>Field Name</u>	<u>Definition</u>
4.	ORIGINAL ENTRY DATE (D)	The date the double key data was initially entered. Format: MM/DD/YY
5.	PAY SCHEDULE (O)	The schedule by which an employee receives pay from their employer. Valid values are: W = Weekly B = Bi-weekly M = Monthly Q = Quarterly S = Semi-monthly " " = Unknown
6.	GARNISH AMOUNT (O)	The amount to be garnished each schedule period. Format: 00,000,000,000.00
7.	EMPLOYMENT	The date employee stopped working for employer. Format: MM/DD/YY

ADMINISTRATIVE WAGE GARNISHMENT

	<u>Field Name</u>	<u>Definition</u>
8.	FIN KEY (D)	The thirteen-character Federal Identification number of the employer. "E" followed by twelve digits. E = Actual FIN of the employer
9.	NEW FIN KEY (O)	The NEW FIN number assigned to the employer.
10.	ADDRESS TYPE (O)	The one-character code to indicate where AWG correspondence should be mailed. Valid values are: W = Work Place H = Home Q = Headquarters of Corp. P = Personnel " " = Unknown
11.	COMPANY NAME (O)	Employer's name. Up to forty-five characters.
12.	ADDRESS ONE (O)	Employer's first line of address. Up to forty characters.
13.	ADDRESS TWO (O)	Employer's second line of address. Up to forty characters.
14.	CITY (O)	Employer's city. Up to twenty-nine characters.
15.	STATE (O)	Employer's two-character state code.
16.	ZIP (O)	First five digits of employer's zip code. First five digits are required if state code is entered or last four digits of zip code are entered.
17.	ZIP (O)	Last four digits of employer's zip code.
18.	PHONE (O)	Employer's ten-digit phone number. Format: 000-000-0000
19.	FAX (O)	Employer's ten-digit fax number. Format: 000-000-0000
20.	CONTACT NAME (O)	Name of person at employer to contact for information. Up to 58 characters.
21.	ADDRESS CHANGE DATE (D)	Date the employer's address last changed. This date will be populated when information is entered in AWG for address one, address, two, city, state, or zip code. Format: MM/DD/YY

AWG OPTIONS

2.5. OPTION 5: L145 - EMPLOYER NAME AND SEARCH SCREEN [PF16]

(L145)		ADMINISTRATIVE WAGE GARNISHMENT		RXF	99/99/9999
		EMPLOYER NAME AND SEARCH SCREEN			99:99:99
EMPLOYER NAME: _____				ZIP: _____	
CURR FIN NO.	ZIP	SELECT	COMPANY	PHONE NO:	
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000	
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000	
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000	
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000	
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000	
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000	
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000	
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000	
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000	
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000	
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000	
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000	
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000	
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000	
ENTER EITHER EMPLOYER NAME OR ZIP (FULL OR PARTIAL)					
PF13-L140	PF14-L141	PF15-L142	PF16-L145	PAGE 01	

The Employer Name and Search Screen is used to look up employer information using name only (full or partial), zip code only (full or partial), or a combination of both name and zip (full or partial). After a search is completed and displayed on the screen, an entry may be selected on the screen and then transferred to the L142 Screen to change the FIN.

To view the existing employer's information:

1. Key in the employer's name (full or partial), zip code (full or partial), and press **[ENTER]**.

To transfer to the L142 Screen with the employer's information:

1. Key in the employer's name (full or partial), zip code (full or partial), and press **[ENTER]**.
2. Key an "X" in the SELECT field next to the entry that is to be changed and press **[PF15]** or **[ENTER]**.

ADMINISTRATIVE WAGE GARNISHMENT

(L145)	ADMINISTRATIVE WAGE GARNISHMENT		RXF	99/99/9999
	EMPLOYER NAME AND SEARCH SCREEN			99:99:99
EMPLOYER NAME: _____ (1)			ZIP: _____ (2)	
CURR FIN NO. (3)	ZIP (4)	SELECT (5)	COMPANY NAME (6)	PHONE NO: (7)
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000
ENTER EITHER EMPLOYER NAME OR ZIP (FULL OR PARTIAL)				
PF13-L140	PF14-L141	PF15-L142	PF16-L145	PAGE 01

FIELD CONTENT - L145 - EMPLOYER NAME AND SEARCH SCREEN

(M) indicates a mandatory field, (O) indicates an optional field, (D) indicates a display only field.

	<u>Field Name</u>	<u>Definition</u>
1.	EMPLOYER NAME (M) if ZIP is not entered (O) if there is a full or partial ZIP	The forty-five-character alphanumeric name of the company to be searched. This may be a full or partial name.
2.	ZIP (M) if EMPLOYER NAME is not entered (O) if there is a full or partial EMPLOYER NAME	The nine-character zip code of the employer to be searched. This field is used to narrow down the search to specific zip codes. This may be a full or partial zip.

AWG OPTIONS

(L145)	ADMINISTRATIVE WAGE GARNISHMENT		RXF	99/99/9999
	EMPLOYER NAME AND SEARCH SCREEN			99:99:99
EMPLOYER NAME: _____		(1)	ZIP: _____ (2)	
CURR FIN NO. (3)	ZIP (4)	SELECT (5)	COMPANY NAME (6)	PHONE NO: (7)
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000
P00-0000000-000	xxxxxx-xxxx	—	_____	(000) 000-0000
ENTER EITHER EMPLOYER NAME OR ZIP (FULL OR PARTIAL)				
PF13-L140	PF14-L141	PF15-L142	PF16-L145	PAGE 01

	<u>Field Name</u>	<u>Definition</u>
3.	CURR FIN NO. (D)	The current FIN number assigned to the employer.
4.	ZIP (D)	The current zip code of the employer.
5.	SELECT (O)	Field used to select an employer to transfer to the L142 Screen for FIN modification.
6.	COMPANY NAME (D)	The full employer name displayed by the search.
7.	PHONE NO (D)	The current telephone number with area code of the employer.

ADMINISTRATIVE WAGE GARNISHMENT

(L146)					
ADMINISTRATIVE WAGE GARNISHMENT XXX					MM/DD/YY
ORDER FOR WITHHOLDING VALIDATION MENU					HH:MM:SS
S	DATE	CURR STAT	GRP #	NUMBER REMAINING	IN USE
-	-----	----	---	-----	---
-	MM/DD/YY	XXX	999	99	X
-	MM/DD/YY	XXX	999	99	X
-	MM/DD/YY	XXX	999	99	X
-	MM/DD/YY	XXX	999	99	X
-	MM/DD/YY	XXX	999	99	X
-	MM/DD/YY	XXX	999	99	X
-	MM/DD/YY	XXX	999	99	X
-	MM/DD/YY	XXX	999	99	X
-	MM/DD/YY	XXX	999	99	X
-	MM/DD/YY	XXX	999	99	X
-	MM/DD/YY	XXX	999	99	X

ENTER S TO SELECT

PF3 - EXIT PF5 - REFRESH PF7 - BACK PF8 - FORWARD PAGE 01

2.6. OPTION 6: L146 - ORDER FOR WITHHOLDING VALIDATION MENU

The Order for Withholding Validation Menu is used to display and select a validation group of orders for withholding, in order to validate or exclude individual orders (on another screen).

Security Considerations:

1. This screen is only available to authorized ED users.
2. Authorized users may transfer to this screen from other screens.

To initiate this screen, enter "L146" in the TRANID field of any other screen. It will automatically bring up all validation groups with accounts to be validated. The screen will show 15 validation groups per screen, with the oldest shown first. They are separated by status and into groups of no more than 50 accounts.

To select a group, enter an "S" (or other non-blank character) over one of the underscores on the left of each group. After a group is selected, the screen will transfer control to the L147 Screen for processing the group.

[illegible]

FIEL

D CONTENT - L146 - ORDER FOR WITHHOLDING VALIDATION MENU

(M) indicates a mandatory field, (O) indicates an optional field, (D) indicates a display only field.

	<u>Field Name</u>	<u>Definition</u>
1.	SELECTION INDICATOR (O)	Any non-blank character, to select a validation group.
2.	DATE (D)	The date the validation group was created.
3.	CURRENT STATUS (D)	The current AWG status code of all records in the validation group.
4.	GROUP NUMBER (D)	A sequential number to distinguish between groups of 50 records with a common creation date and current status.

ADMINISTRATIVE WAGE GARNISHMENT

	<u>Field Name</u>	<u>Definition</u>
5.	NUMBER REMAINING (D)	The total number of accounts in the group minus the number which have been validated.
6.	IN USE (D)	An indicator showing whether the group is being processed by another user. A "Y" indicates that the group is in use, and may not currently be selected.

ADMINISTRATIVE WAGE GARNISHMENT

NOTE: When a record is excluded and the order should not be sent, the account should be

(L147)		ADMINISTRATIVE WAGE GARNISHMENT ORDER FOR WITHHOLDING VALIDATION SCREEN				MM/DD/YY HH:MM:SS		
		FOR: (1) STATUS: (2)		GROUP NO: (3)				
E	SSN	EMPLOYER NAME	BORROWER NAME	LOC	BAL AMT	EXPT AMT	LAST PAYMENT	T12 SENT
-	-----	-----	-----	---	-----	-----	-----	-----
(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)	(12)

ENTER X TO EXCLUDE PRESS ENTER TO VALIDATE THIS SCREEN
PF3-EXIT PF5-REFRESH PF6-CONFIRM PF7-BACK PF8-FORWARD PAGE 01

removed from validation by changing the status(es) on the L140 Screen.

FIELD CONTENT - L147 - ORDER FOR WITHHOLDING VALIDATION SCREEN

(M) indicates a mandatory field, (O) indicates an optional field, (D) indicates a display only field.

	<u>Field Name</u>	<u>Definition</u>
1.	FOR (D)	The date of creation of the group.
2.	STATUS (D)	The AWG status of all records in the group.
3.	GROUP NO: (D)	The sequential group number.
4.	EXCLUDE (O)	An "X" will specify that the account should be excluded from validation.
5.	SSN (D)	The Social Security Number of the account being validated.

AWG OPTIONS

	<u>Field Name</u>	<u>Definition</u>
6.	EMPLOYER NAME (D)	The first 19 characters of the name of the borrower's employer.
7.	BORROWER NAME (D)	The first 9 characters of the borrower's last name.
8.	LOC (D)	The last 3 digits of the account location code.
9.	BAL AMT (D)	The borrower's account balance rounded to whole dollars, with interest accrued to the current date.
10.	EXPT AMT (D)	The amount that the employer is expected to collect from the borrower's wages or that the borrower agreed to pay.
11.	LAST PAYMENT (D)	The posting date of the last voluntary payment made by the borrower or the last employer payment.
12.	T12 SENT (D)	The date on which the T12 letter "Notice of Proposed Wage Garnishment" was mailed to the borrower.

APPENDIX A: SYSTEM MESSAGES

ADMINISTRATIVE WAGE GARNISHMENT

L140 - Employee Add/Update Screen

MessageDefinition

<ACCT-NO IS EMPTY. PLEASE, ENTER ACCT-NO>

Displayed when **[ENTER]** is pressed and no account was entered in the account number field.

<ACCT-NO IS NOT NUMERIC. PLEASE, RE-ENTER ACCT-NO>

Indicates that the 2-9 position of the account number is not numeric.

<ACCT-NO WAS CHANGED ON UPDATE CONFIRM PROCESS>

Indicates that the account number was changed just prior to the confirm process **[PF6]**. Not allowed.

<ADDR-REC DOES NOT EXIST FOR ENTERED ACCOUNT>

Displayed when no address record exists for an account.

<AWG ACCOUNT/DEBT INFO UPDATE COMPLETED SUCCESSFULLY>

Indicates successful update of AWG account information.

<AWG ACCOUNT DOES NOT EXIST; NO ACCOUNT DEBTS; CANNOT CREATE>

Indicates that there is no account for this ID on the GSL data base or debt records. Cannot create an AWG account.

<AWG ACCOUNT DOES NOT EXIST; TO CREATE IT, PRESS PF6>

Displayed when an account is valid, but is not in the AWG System. If it is to be added to AWG, the **[PF6]** key is pressed to confirm the add.

<CANNOT CHANGE STATUS TO "NLE"; MUST GO TO SCREEN (L141)>

Indicates that the debt status entered was changed to an incorrect status. Message indicates that this status can only be changed on L141 Screen.

<CHANGE EXPECTED AMOUNT OR PRESS ENTER FOR PROCESSING>

Allows for a change of expected amount when debt status is changed to GAR or HR3.

<CURRENT AWG STATUS CAN ONLY BE: AWG, VPY, GAR, SWG>

Indicates the valid status codes for debts when the ACCT-STATUS equals "AWG".

<DATA MUST BE MODIFIED BEFORE PRESSING ENTER KEY>

Indicates that an account was displayed on the screen, but the **[ENTER]** key was pressed and nothing was changed on the screen.

<DEBT STATUS WILL CHANGE TO WG1 - PRESS PF6 TO CONFIRM UPDATE PROCESSING...>

Displayed when the T12 letter has been sent to an account with a debt status of OW1, OW2, OWR, OWF.

<DEBT-REC DOES NOT EXIST FOR ENTERED ACCOUNT>

Displayed when an account does not have any debt records.

<DOES NOT ALLOW CHANGE TO ACCT-NO ON SCROLL PROCESS>

Indicates that a change was made to the ACCT-NO ID when trying to scroll; **[PF7]** or **[PF8]** was entered.

<DOES NOT ALLOW CHANGE TO EMPLOYER-FIN ON SCROLL>

Indicates that a change was made to the EMPLOYER-FIN when trying to scroll; **[PF7]** or **[PF8]** was entered.

<DOES NOT ALLOW CHANGE TO EMPLOYER-FIN ON UPDATE>

Indicates that the EMPLOYER-FIN was changed just prior to the confirm process **[PF6]**. Not allowed.

APPENDIX A: SYSTEM MESSAGES

L140 - Employee Add/Update Screen

<u>Message</u>	<u>Definition</u>
<EMPLOYEE BELONGS TO DOJ; CANNOT MOVE TO AWG>	Indicates that the account requested for add to AWG is at the Department of Justice and cannot be added to AWG.
<EMPLOYEE BELONGS TO FDP; CANNOT MOVE TO AWG>	Indicates that the account requested for add to AWG is in the Federal Defaulters Program and cannot be added to AWG.
<EMPLOYEE DOES NOT BELONG TO EMPLOYER; GO TO L141 TO ADD>	This message is displayed on the initial add of an account to the AWG system and it must be connected to an employer.
<EMPLOYEE IS NOT ASSIGNED TO AN EMPLOYER; GO TO L141 TO ADD>	This message is displayed when an account has not been assigned to an employer.
<EMPLOYER-FIN IS INVALID. RE-ENTER FIN>	Indicates that the employer FIN is all numerics. First position must be an "E" or "P".
<ENTER AN ACCOUNT NO>	This message is displayed on initial screen as instructional message.
<ENTERED ACCOUNT DOES NOT EXIST IN DATABASE>	The account record has not been found on the data base.
<EXPECTED AMOUNT IS INVALID; MUST BE 999,999,999.99>	Indicates that the expected amount entered is invalid (i.e., not a valid numeric). It must be entered in the format specified.
<EXPECTED AMOUNT MUST BE ENTERED>	This message is displayed if an "HSF" debt status was changed and the expected amount field is zero.
<EXPECTED AMOUNT MUST BE POSITIVE>	Expected amount was entered as a negative number.
<HAS REACHED BEGINNING OF THE DEBTS FILE>	This message is displayed when the [PF7] key is pressed and page 1 is already displayed.
<INVALID ACCOUNT - FIRST LETTER MUST BE "S" OR "E">	Indicates that the first character of the account entered is invalid.
<INVALID PAGE COUNT ENTERED. RE-ENTER PAGE COUNT, PLEASE>	Indicates that the page count entered is less than 0 or greater than 99. Enter a value for 1-99.
<MUST ENTER ACCOUNT AND PRESS ENTER BEFORE SCROLLING>	Indicates that you have entered [PF7], scroll backwards, or [PF8], scroll forward, and no account ID has been entered.
<NO MORE DEBTS TO DISPLAY>	Is displayed when the [PF8] key is pressed and there are no more debts to display.
<PAY SCHED CAN ONLY BE "W" OR "B" OR "M" OR "Q" OR "S">	Indicates that an invalid pay schedule code was entered.
<PAY TYPE CAN ONLY BE "F" OR "V" OR BLANK>	Indicates that an invalid pay type was entered.
<PRESS [PF6] TO CONFIRM UPDATE PROCESSING....>	This message is displayed when modifications have been made to updatable fields on screen.

ADMINISTRATIVE WAGE GARNISHMENT

L140 - Employee Add/Update Screen

MessageDefinition

<... STATUS CODE CAN ONLY BE
CHANGED TO:
<AWG> ON SCREEN L141>

Indicates that the debt status of <SWG> can only be changed to <AWG> on Screen L141.

<... STATUS CODE CAN ONLY BE
CHANGED TO: FOR>

Indicates that the debt status entered was changed to an incorrect status. Message indicates the correct status(es) to which it can be changed.

<... STATUS CODE CAN ONLY BE
CHANGED TO: SWG>

Indicates that the debt status entered was changed to an incorrect status. Message indicates the correct status(es) to which it can be changed.

<...STATUS CODE CAN ONLY BE
CHANGED TO: AWG>

Indicates that the debt status entered was changed to an incorrect status. Message indicates the correct status(es) to which it can be changed.

<...STATUS CODE CAN ONLY BE
CHANGED TO: AWG, VPY, LEX, THR,
HSF, CWG>

Indicates that the debt status entered was changed to an incorrect status. Message indicates the correct status(es) to which it can be changed.

<...STATUS CODE CAN ONLY BE
CHANGED TO CWG ON SCREEN L141>

Indicates that the debt status entered was changed to an incorrect status. Message indicates the correct status(es) to which it can be changed.

<...STATUS CODE CAN ONLY BE
CHANGED TO: FOR, VPY, HR1, SWG>

Indicates that the debt status entered was changed to an incorrect status. Message indicates the correct status(es) to which it can be changed.

<...STATUS CODE CAN ONLY BE
CHANGED TO: HR1, HR2, THR, VPY,
SWG, HSF, HR3>

Indicates that the debt status entered was changed to an incorrect status. Message indicates the correct status(es) to which it can be changed.

<...STATUS CODE CAN ONLY BE
CHANGED TO: HR1, VPY, LEX, THR,
HSF, SWG>

Indicates that the debt status entered was changed to an incorrect status. Message indicates the correct status(es) to which it can be changed.

<...STATUS CODE CAN ONLY BE
CHANGED TO: SHR, VPY, SWG, LEX,
HSF>

Indicates that the debt status entered was changed to an incorrect status. Message indicates the correct status(es) to which it can be changed.

<...STATUS CODE CAN ONLY BE
CHANGED TO: SWG, CWG>

Indicates that the debt status entered was changed to an incorrect status. Message indicates the correct status(es) to which it can be changed.

<...STATUS CODE CAN ONLY BE
CHANGED TO: SWG, HR1, HR2>

Indicates that the debt status entered was changed to an incorrect status. Message indicates the correct status(es) to which it can be changed.

<...STATUS CODE CAN ONLY BE
CHANGED TO: SWG OR FOR>

Indicates that the debt status entered was changed to an incorrect status. Message indicates the correct status(es) to which it can be changed.

APPENDIX A: SYSTEM MESSAGES

L140 - Employee Add/Update Screen

<u>Message</u>	<u>Definition</u>
<...STATUS CODE CAN ONLY BE CHANGED TO: SWG, OR TO CWG WHEN AUTHORIZED!>	Indicates that the debt status entered was changed to an incorrect status. Message indicates the correct status(es) to which it can be changed.
<...STATUS CODE CAN ONLY BE CHANGED TO: VPY, LEX, THR, HR1, HR2, HR3, SWG>	Indicates that the debt status entered was changed to an incorrect status. Message indicates the correct status(es) to which it can be changed.
<...STATUS CODE CAN ONLY BE CHANGED TO: SWG>	Indicates that the debt status entered was changed to an incorrect status. Message indicates the correct status(es) to which it can be changed.
<...STATUS CODE CAN ONLY BE CHANGED TO: SWG, VPY>	Indicates that the debt status entered was changed to an incorrect status. Message indicates the correct status(es) to which it can be changed.
<...STATUS CODE CAN ONLY BE CHANGED TO: VPY, LEX, THR, HR1, HR2, HR3, SWG>	Indicates that the debt status entered was changed to an incorrect status. Message indicates the correct status(es) to which it can be changed.
<...STATUS CODE CANNOT BE CHANGED>	Indicates that the debt status cannot be changed.
<...STATUS CODE CANNOT BE CHANGED TO <...>>	Indicates that the debt status entered was incorrect or not a valid code. Message indicates incorrect value.
<UPDATE AWG ACCOUNT/DEBT INFO AND PRESS [ENTER]>	Is displayed as instructional message when an account has been displayed.

ADMINISTRATIVE WAGE GARNISHMENT

L141 - Employee/Employer Add/Update Screen

MessageDefinition

<ACCOUNT ADDED. PLEASE PRESS
[PF5]
TO REFRESH THE SCREEN>

Indicates that the account has been successfully added to the new employer.

<ACCOUNT CANNOT BE CHANGED
UNTIL OVERNIGHT PROCESS IS
COMPLETE. PRESS [PF5].>

Indicates that the debt status cannot be changed until GDAWG510 has been run, status has been updated, and letters have been created for mailout.

<ACCOUNT MODIFIED. PRESS [PF5]
TO REFRESH THE SCREEN>

Indicates that the changes which have been made are accepted.

<ACCOUNT RECORD NOT FOUND>

Indicates that the account number is not on the data base.

<ACCT DOES NOT EXIST. PRESS
[PF13] TO ADD>

Indicates that this account number does not exist.

<ACCT DOES NOT HAVE AN ACTIVE
EMPLOYER, ENTER FIN NBR OR
PRESS <PF15> TO ADD>

Indicates that the account does not have an employer. Enter the employer FIN or enter [PF15] to add the employer then add the account to the employer.

<ACCT/FIN DO NOT MATCH>

Indicates that the account does not belong to this employer.

<ACCT/FIN DO NOT MATCH AND
CURRENT STATUS IS NOT "SWG".
ADD IS NOT ALLOWED>

Displayed when the user has entered an account and FIN that do not match.

<AWG RECORD DOES NOT EXIST FOR
THIS ACCOUNT NO. PRESS [PF13] TO
ADD.>

Indicates that there is no such account number.

<COLLECTION AGENCY CANNOT
VIEW ED ACCOUNTS>

Displayed when the collection agency requests access to an ED account.

<COLLECTION AGENCY IS NOT THE
SAME, NOT ALLOWED TO VIEW
ACCOUNT>

Displayed when the collection agency requests access to an account owned by another collection agency.

<EMPLOYER RECORD NOT FOUND
FOR THIS FIN TO ADD PRESS [PF15]>

Indicates that the employer with this FIN is not in the system.

<EMPLOYER STATUS OF SWG, CWG,
NLE, WG1, OWR NOT VALID FOR Y11
LETTER>

Displayed when a request is made to send a Y11 letter on an invalid status.

<END DATE INVALID OR MUST BE
ENTERED>

Indicates that the end date is not entered or is invalid.

<END DATE MUST BE GREATER THAN
START DATE>

Indicates that the start date of employment is greater than the end date of employment.

<ENTER AN ACCOUNT NO AND/OR
EMPLOYER FIN, PLEASE>

Displayed when the new session begins or [PF5] is pressed.

APPENDIX A: SYSTEM MESSAGES

L141 - Employee/Employer Add/Update Screen

<u>Message</u>	<u>Definition</u>
<ENTER AWG ACCT NBR OR PRESS [PF13] TO ADD AWG ACCT>	Indicates that the account exists but is not on the AWG data base. To add, enter [PF13] and add the account.
<FIRST PAGE>	Displayed when [PF7] is pressed and the first account belonging to this employer is reached.
<INVALID ACCOUNT - PLEASE VERIFY AND RE-ENTER>	Displayed when [ENTER] is pressed and the account number is invalid.
<INVALID FIN - PLEASE VERIFY AND RE-ENTER>	Displayed when [ENTER] is pressed and the FIN is invalid.
<INVALID PF KEY>	Indicates that a key which is not used has been pressed.
<LAST PAGE>	Displayed when [PF8] is pressed and the last account belonging to this employer is reached.
<MUST GO TO L140 SCREEN TO UPDATE STATUS TO "FOR">	Displayed when attempting to change status to "for"; change can be made only on L140 Screen.
<NO AWG ACCOUNT EXISTS FOR THIS EMPLOYER>	Displayed when [ENTER] is pressed and there is no account number belonging to this employer.
<ONLY "NLE" MAY BE ENTERED>	Displayed when [ENTER] is pressed after a status other than "NLE" was entered in place of one of the following: "OWF", "NCE", "OW2", "OWR", "OW1".
<ONLY SWG CAN BE CHANGED TO CWG>	Displayed when current status is not "SWG" when attempting to change status to "CWG".
<PRESS [PF6] TO CONFIRM OR [PF5] TO CANCEL>	Indicates that the user should enter [PF6] to add/modify the record or enter [PF5] to cancel the add/modify.
<START DATE GREATER THAN CURRENT DATE>	Indicates that the start date may not be greater than the current date.
<START DATE INVALID OR MUST BE ENTERED>	Indicates that the start date is not entered or is invalid.
<THIS ACCT NOT ACTIVE WITH THIS EMPLOYER. TO ACTIVATE PRESS [PF6].>	Displayed when [ENTER] is pressed and the account number does not belong to this employer anymore.
<THIS STATUS MAY NOT BE CHANGED>	Indicates that the user is not allowed to change this status on the screen.
<USER IS NOT AUTHORIZED TO UPDATE STATUS TO CWG>	Displayed when user is not "ED". Only ED can change status to "CWG".
<USER IS NOT AUTHORIZED TO USE THIS SCREEN. PRESS [PF3].>	Displayed when the user is not authorized to use this screen.

ADMINISTRATIVE WAGE GARNISHMENT

L141 - Employee/Employer Add/Update Screen

Message

<Y11 LETTER REQUEST NOT
ALLOWED FOR THIS ACCOUNT
NUMBER (PREVIOUS Y13)>

<YOU MAY ENTER AN END DATE
ONLY WHEN STATUS IS "NLE">

<ORDER FOR WITHHOLDING LETTER
(Y11) CANNOT BE RESENT AT THIS
TIME>

Definition

Displayed when a request is made to send a "Y11" letter and a
"Y13" letter has already been sent.

Indicates that there has been an unsuccessful attempt to enter
an end date because the status is other than "NLE".

Indicates that user is prevented from reissuing (resending) the
Y11 letter.

APPENDIX A: SYSTEM MESSAGES

L142 - Employer Information/Update Screen

<u>Message</u>	<u>Definition</u>
<CITY MUST BE ENTERED>	Indicates that city is not keyed in when a new employer FIN is created.
<COLLECTION AGENCY NOT PERMITTED TO UPDATE EMPLOYER NAME>	Displayed when [ENTER] is pressed and a collection agency user is attempting to modify the employer name.
<EMPLOYER CREATED. PRESS [PF3] TO EXIT OR [PF5] TO REFRESH SCREEN>	Displayed when information for a new FIN or pseudo FIN is keyed in, [ENTER] is pressed and [PF6] is pressed.
<EMPLOYER NAME MUST BE ENTERED>	Indicates that employer name is not keyed in when a new employer FIN is created.
<EMPLOYER UPDATED. PRESS [PF3] TO EXIT OR [PF5] TO REFRESH SCREEN>	Displayed when information for an old FIN or pseudo FIN is changed, [ENTER] is pressed and [PF6] is pressed.
<ENTER EMPLOYER FIN, OR IF UNKNOWN, PUT "Y" TO CREATE PSEUDO AND PRESS [ENTER]>	Displayed when [PF5] is pressed or it is the first screen.
<ENTER INFO TO CREATE A NEW EMPLOYER RECORD OR PSEUDO FIN, PLEASE>	Displayed when a new FIN is keyed in and [ENTER] is pressed or "Y" is keyed in CREATE PSEUDO and [ENTER] is pressed.
<ERROR OBTAINING FINCHNG-REC. DATABASE PROBLEM>	Indicates a serious data base problem.
<FIN CHANGE RECORD ERROR - ACCOUNT CANNOT BE PROCESSED>	Indicates an old FIN cross-references a new FIN.
<FIN DOES NOT EXIST. PRESS [PF5] TO REFRESH SCREEN>	Displayed when an existing FIN's information is retrieved.
<FINCHNG-REC FOR THE PSEUDO BEING CHANGED DOES NOT EXIST. RECORD NOT MODIFIED>	Indicates a serious data base problem.
<INVALID ADDR STATUS. MUST BE "M", "U", "V", OR BLANK>	Displayed when [ENTER] is pressed and the address status is other than "M", "U", "V", or blank is keyed in.
<INVALID ADDRESS TYPE. MUST BE "W", "H", "Q", "P", OR BLANK>	Displayed when [ENTER] is pressed and an address type other than "W", "H", "Q", "P", or blank has been keyed.
<INVALID FAX NO. MUST BE ALL NUMERICS OR SPACES>	Displayed when [ENTER] is pressed and the keyed fax number is not numeric.
<INVALID FIN ENTERED>	Displayed when [ENTER] is pressed and the FIN is invalid.
<INVALID KEY PRESSED>	Indicates that a key that is not used has been pressed.
<INVALID PHONE NO. MUST BE ALL NUMERICS OR SPACES>	Displayed when [ENTER] is pressed and the keyed phone number is not numeric.
<MUST BE EITHER "Y" OR SPACES>	Indicates that CREATE PSEUDO other than "Y" is keyed.

ADMINISTRATIVE WAGE GARNISHMENT

L142 - Employer Information/Update Screen

Message

< PSEUDO FIN NBR HAS BEEN
CHANGED TO EMPLOYER NBR
SHOWN ABOVE>

<STATE IS INVALID OR NOT
ENTERED>

<STREET ADDRESS MUST BE
ENTERED>

<UPDATE THE EMPLOYER RECORD,
OR PRESS [PF5] TO REFRESH THE
SCREEN>

<WARNING- THIS CHANGE MAY
IMPACT MULTIPLE EMPLOYEES -
PRESS [PF6] TO UPDATE>

<ZIP CODE IS INVALID OR NOT
ENTERED>

Definition

Displayed when a pseudo FIN which is already replaced by an employer FIN is keyed and **[ENTER]** is pressed.

Indicates that the state is not keyed or is invalid when a new employer FIN is created.

Indicates that street address is not keyed when a new employer FIN is created.

Displayed when an existing FIN's information is retrieved.

Displayed when any information is changed and **[ENTER]** is pressed.

Displayed when **[ENTER]** is pressed and the zip code is not entered or invalid.

APPENDIX A: SYSTEM MESSAGES

L143 - Double Key Input/Verification Screen

<u>Message</u>	<u>Definition</u>
<ADDRESS TYPE MUST BE W, H, Q, P, OR BLANK>	Indicates that an invalid address type was entered.
<AWGDBL-KEY-REC HAS BEEN SUCCESSFULLY ADDED>	Displayed after AWGDBL-KEY-REC is populated and stored in the data base.
<AWGDBL-KEY-REC NOT FOUND FOR VERIFICATION>	Displayed when user is in the verification process and the AWGDBL-KEY-REC is not found.
<COMPANY FAX NUMBER IS INVALID>	Indicates that invalid data has been entered in the employer's fax number.
<COMPANY PHONE NUMBER IS INVALID>	Indicates that invalid data has been entered in the employer's phone number.
<COMPANY ZIP 5 MUST BE PRESENT WHEN STATE CODE IS SPECIFIED>	Indicates that the state code was entered but the first five characters of zip code were not.
<COMPANY ZIP 5 MUST BE PRESENT WHEN ZIP 4 IS SPECIFIED>	Indicates that the last four characters of zip code were entered, but the first five characters were not.
<DOUBLE KEY INFORMATION DOES NOT EXIST FOR THIS DELETE REQUEST>	Displayed when user presses the [PF4] key to delete double key information but the system cannot find the AWGDBL-KEY.
<DOUBLE KEY INFORMATION HAS BEEN APPLIED>	Displayed in verification process when the [PF6] key has been Pressed and the double key information has been updated to the EMPACCT-REC and the EMPLOYER-REC.
<DOUBLE KEY INFORMATION HAS BEEN DELETED>	Displayed when user presses the [PF4] key a second time confirming delete request and the system has successfully deleted the AWGDBL-KEY-REC.
<EMPACCT CURRENT STATUS IS INVALID FOR ENTRY OF EMPLOYMENT END DATE>	Indicates that the status code is invalid for one of the following valid status codes: "OWF", "OWR", "OW1", "OW2", "NCE", "GAR", "NLE", or "SWG".
<EMPACCT STATUS CHANGED. IT WAS <CODE>, NOW IT IS <CODE>. USE [PF4] TO DELETE DBL KEY REC>	Indicates that the status code has changed since the record was keyed and the time it was verified. Delete the record and return the paper work for resolution.
<EMPACCT RECORD IS MISSING, CONTACT DATABASE ADMINISTRATOR ABOUT BROKEN CHAIN>	Displayed when there is no EMPACCT-REC for the AWGACCT-REC.
<EMPLOYER FIN KEY IS NOT RELATED TO AWGACCT-REC>	Displayed when the FIN key entered belongs to an employer record that is not related to the account number entered.
<EMPLOYMENT END DATE CANNOT BE LESS THAN EMPLOYMENT START DATE>	Indicates that the date entered was less than the employment start date on the EMPACCT-REC.

ADMINISTRATIVE WAGE GARNISHMENT

L143 - Double Key Input/Verification Screen

Message

<EMPLOYMENT END DATE MAY NOT
BE GREATER THAN TODAY'S DATE>

<EMPLOYMENT END DATE IS
INVALID>

<ENTER ACCOUNT NUMBER AND
PRESS [ENTER] KEY>

<ENTER DOUBLE KEY DATA FOR
VERIFICATION AND PRESS [ENTER]
KEY>

<ENTER NEW DOUBLE KEY DATA
AND PRESS [ENTER] KEY>

<FIN CHANGE RECORD ERROR–
ACCOUNT CANNOT BE PROCESSED>

<GARNISH AMOUNT IS INVALID>

<INVALID FIN NUMBER, PREFIX
MUST BE "E" OR "P" WITH 12 DIGITS>

<NEW FIN NUMBER ALREADY EXISTS
AS A FIN CHANGE RECORD>

<OLD AND NEW FIN KEYS CANNOT
BE THE SAME>

<PAY SCHEDULE MUST BE W, B, M, Q,
S, OR BLANK>

<PAY TYPE MUST BE F, V, OR BLANK>

<PRESS [PF4] AGAIN TO CONFIRM
DELETE REQUEST OR PRESS [ENTER]>
TO RETURN>

<PRESS [PF6] TO CONFIRM ADDITION
OF DOUBLE KEY RECORD>

<PRESS [PF6] TO CONFIRM UPDATE
OF DOUBLE KEY FIELDS>

<REQUESTED ACCOUNT HAS NO
CORRESPONDING AWGACCT-REC>

<REQUESTED ACCOUNT NOT
FLAGGED AS AWG>

Definition

Indicates that the date entered is greater than the current date.

Indicates that invalid date information was entered.

Displayed on first screen when user has sufficient security
authorization.

Displayed when AWG information has been initially entered
and the verification process is required.

Displayed for initial AWG data entry for an account number.

Indicates that an old FIN cross-references a new FIN.

Indicates that an invalid garnish amount was entered.

The new FIN number entered is invalid.

The new FIN key entered is already on the data base as a FIN
change record. Reenter another new FIN key, or go to the
L142 Screen and re-enter the FIN number to retrieve the
associated employer record.

Indicates that the old FIN number and the new FIN number
cannot be the same.

Indicates that an invalid pay schedule was entered.

Indicates that an invalid pay type was entered.

Displayed after user presses **[PF4]** to delete double key
information and start the process for the account from the
beginning.

Displayed during initial data entry when all entered data has
passed edit requirements.

Displayed in verification process when all fields entered match
exactly what was initially entered for them.

Displayed when ACCT-REC is found and ACCT-AWG-
FLAG reflects a value of "Y" but the corresponding
AWGACCT-REC is not found on the data base.

Displayed when ACCT-REC is found but does not reflect a
value of "Y" in the ACCT-AWG-FLAG.

APPENDIX A: SYSTEM MESSAGES

L143 - Double Key Input/Verification Screen

<u>Message</u>	<u>Definition</u>
<REQUESTED ACCOUNT NOT FOUND ON DATABASE>	Displayed when ACCT-REC for account number entered is not found on data base.
<REQUESTED EMPLOYER RECORD NOT FOUND>	Displayed when an EMPLOYER-REC for the FIN key entered is not found.
<SCREEN EMP END DATE NOT EQUAL AWGDBL EMP END DATE, [PF4] TO DELETE DBL KEY REC>	Indicates that employment end date entered is not equal to what was initially entered in Employment End Date field.
<SCREEN FIN KEY NOT EQUAL AWGDBL FIN KEY; USE [PF4] TO DELETE DBL KEY REC>	Indicates that FIN key entered is not equal to what was initially entered in FIN Key field.
<SCREEN GARNISH AMOUNT NOT EQUAL AWGDBL GARNISH AMT, [PF4] TO DELETE DBL KEY REC>	Indicates that garnish amount entered is not equal to what was initially entered in Garnish Amount field.
<SCREEN PAY SCHEDULE NOT EQUAL AWGDBL PAY SCHEDULE; USE [PF4] TO DELETE DOUBLE KEY REC>	Indicates that pay schedule entered is not equal to what was initially entered in Pay Schedule field.
<SCREEN PAY TYPE NOT EQUAL AWGDBL PAY TYPE, USE [PF4] TO DELETE DOUBLE KEY REC>	Indicates that pay type entered is not equal to what was initially entered in Pay Type field.
<STATE ABBREVIATION/ZIPCODE COMBINATION IS INVALID>	Indicates that state code entered is invalid or is not related to zip code entered.
<THERE ARE NO UPDATES TO CONFIRM AT THIS TIME, PRESS [ENTER] TO CONTINUE>	Displayed when the user presses [PF6] to confirm before the system prompts the user for this response.
<YOU ARE NOT AUTHORIZED TO UPDATE THE AWG DOUBLE KEY INFORMATION>	Displayed when user has insufficient security authorization.
<YOU ARE NOT AUTHORIZED TO VERIFY AWG DOUBLE KEY INFORMATION>	Displayed when a user does not have verification authority.
<YOU HAVE PRESSED AN INVALID PFKEY, PRESS [ENTER] TO CONTINUE>	Displayed when the user presses a [PF] key and the system does not know what function to invoke.
<YOU MAY NOT VERIFY YOUR OWN DOUBLE KEY ENTRY RECORD>	Indicates that the AWGDBL-KEY-REC user ID was entered by the user who is trying to verify the record.
<ZIP CODE IS INVALID>	Indicates that an invalid zip code has been entered. Correct and re-enter.
<ZIPCODE/STATE ABBREVIATION COMBINATION IS INVALID>	Indicates that the zip code entered is invalid or is not related to the state entered.

ADMINISTRATIVE WAGE GARNISHMENT

L145 - Employer Name and Search Screen

Message

<COMPANY NAME IS INVALID OR
NOT ENTERED>

<ENTER PARTIAL/FULL EMPLOYER
NAME FOR SEARCH AND PRESS
ENTER>

<ZIP CODE IS INVALID OR NOT
ENTERED>

Definition

Indicates that the company name is not keyed or is invalid.

Displayed when the Employer Name and Search Screen is
initially accessed.

Indicates that the zip code is not entered or invalid.

ADMINISTRATIVE WAGE GARNISHMENT

L146-Order for Withholding Validation Menu

Message

<AWG VALIDATION GROUP DATA
MISSING>

<ENTER ONE AND ONLY ONE
SELECTION CODE>

<GROUP RECORD IS IN USE- TRY
AGAIN LATER>

Definition

No validation group records exist. No action is required.

Remove the extraneous selection codes.

Another user is updating this group. Discontinue the attempt,
or try later.

ADMINISTRATIVE WAGE GARNISHMENT

L147 Order For Withholding Validation Screen

Message

<NO AWGACCT RECORDS EXIST FOR
THIS GROUP>

<PRESS ENTER TO REVIEW DATA,
THEN PF6 TO CONFIRM>

Definition

No records remain to be validated. No action required.

User has pressed keys out-of-sequence. Correct the situation
by pressing [ENTER] then [PF6].

APPENDIX B: IDD RECORD REPORT

ADMINISTRATIVE WAGE GARNISHMENT

TITLE

Employee Add/Update Screen (L140)

PURPOSE

The Employee Add/Update Screen is used to add a student account to the Administrative Wage Garnishment (AWG) data base or to update an existing AWG account.

PROGRAM

GDAWG140

SPECIAL NOTES

None.

FIELDS:

ENGLISH NAME/DEFINITION	REFERENCE
COMMAND	TRANSACTION ID
Four-character Transaction ID.	
USERID	USER ID
Eight-character field containing the user ID of the signed-on user.	
DATE	CURRENT/SYSTEM DATE
System date.	
TIME	CURRENT/SYSTEM TIME
System time	
ACCT NO	ACCT-ACCOUNT-ID
The ten-character account ID. "S" or "E" followed by nine digits.	
REGION	ACCT-ED-REGION
The two-digit region ID.	
COLL NUM	ACCT-COLL-NUM
The five-character physical location assigned by the collection agency. It is used only if the account is with a collection agency.	
EMPLOYER FIN	EMPLOYER-FIN-KEY
The thirteen-character Federal Identification Number of the employer. "P" or "E" followed by twelve digits.	
EMPLOYER NAME	EMPLOYER-COMPANY-NAME
The name of the employer of the borrower. Up to forty-five characters.	

APPENDIX B: IDD RECORD REPORT

ENGLISH NAME/DEFINITION	REFERENCE
ACCT OWNER	ACCT-OWNER
The five-character owner code, equivalent to the old location code.	
RESEND T12 LETTER REQUEST	GDAWG140-COMM0001
The one-character field tells the AWG Subsystem to resend the T12 letter to the borrower.	
ACCT NAME	ACCT-FULL-NAME
The name (last, first, middle) of the account owner. Up to 58 characters.	
ADDRESS	ADDR-LINE-1 ADDR-LINE-2
The address of the account, spread over two lines. Up to 80 characters.	
DAY PH	ADDR-PHONE-WORK
The ten-digit daytime telephone number, with area code, of the individual owning the account.	
NIGHT PH	ADDR-PHONE-HOME
The ten-digit nighttime telephone number, with area code, of the individual owning the account.	
CITY	ADDR-CITY
The city of the account, or the country if a foreign address. Up to thirty characters.	
ST	ADDR-STATE
The two-character code for the state of the account, or "FC" for foreign addresses.	
ZIP	ADDR-ZIP-CODE
The zip code for the account. Five digits, with a four-digit suffix, or spaces if a foreign address.	
ADDR STATUS	ADDR-STATUS
The current status of this address.	
ADDR CHANGE DATE	EMPLOYER-CHANGE-DATE
The date on which the address of the individual was changed to a new address.	

ADMINISTRATIVE WAGE GARNISHMENT

ENGLISH NAME/DEFINITION	REFERENCE
EMPLOYER ADDRESS	EMPLOYER-ADDRESS1 EMPLOYER-ADDRESS2
The address of the account, spread over two lines. Up to 80 characters.	
CONTACT	EMPLOYER-CONTACT-NAME
The name of individual to contact at the employer's office.	
EMP PHONE	EMPLOYER-PHONE-NUMBER
The ten-digit daytime telephone number, with area code, of the employer of the individual owning the account.	
CITY	EMPLOYER-CITY
The city of the employer, or the country if a foreign address.	
ST	EMPLOYER-STATE-CODE
The two-character code for the state of the account, or "FC" for foreign addresses.	
ZIP	EMPLOYER-ZIP-CODE
The zip code for the account. Five digits, with a four-digit suffix, or spaces if a foreign address.	
CURR AWG STATUS	AWGDEBT-CURRENT-STATUS
The current status of the account.	
EMPL STATUS	EMPLOYMENT-STATUS
The employee's employment status.	
DEBTS	GDAWG140-CALC0001
Displays the number of debts that are currently being garnished.	
EXPECTED AMT	EMPACCT-GARNISH-AMOUNT
The payment amount that is expected for AWG. Up to eleven digits.	
ED BALANCE	GDAWG140-CALC0002
The sum of the debt balances. For example, debt statuses of "OWF", "OW1", "OWR", "OW2", "GAR", or "NLE". Up to eleven digits.	
LAST AWG DATE	EMPACCT-END-EMP-DATE
The last payment amount that was made for AWG.	

APPENDIX B: IDD RECORD REPORT

ENGLISH NAME/DEFINITION	REFERENCE
CA FEE	GDAWG140-CALC0003
The fee charged by the collection agency. Up to eleven digits.	
LAST AWG AMT	EMPACCT-GARNISH-AMOUNT
The last payment amount that was made for AWG. Up to nine digits. Format: 0,000,000.00	
CA BALANCE	GDAWG140-CALC0004
The sum of the ED balance and the CA fee. Up to ten digits.	
PAY SCHED	EMPACCT-EMPLOYEE-SCHEDULE
A one-character field that shows the schedule of the expected AWG payments.	
PAY TYPE	EMPACCT-EMPLOYEE-PAY- MODE
The type of pay that will be received from the employer. Fixed amount - if the check is always the same amount. Variable amount - if amount of paycheck varies. F = fixed amount V = Variable amount	
DEBT-ID	AWGDEBT-ID-KEY
The sixteen-digit debt number for each debt.	
STATUS CODES	AWGDEBT-CURRENT-STATUS
The three-character field indicates the status of the associated debt ID.	
STATUS DATES	AWGDEBT-CURRENT-STATUS-DATE
The date on which the status was applied to a debt. Format: MM/DD/YY.	
T12 RESEND	AWGDEBT-T12-RESEND
The one-character field tells the AWG system to resend the T12 letter to the borrower for a specific debt.	
ICRP STATUS	ICRP-STATUS-CODE
The one-character ICRP status and the payment status of the borrower's account.	

ADMINISTRATIVE WAGE GARNISHMENT

TITLE

Employee/Employer Add/Update Screen (L141)

PURPOSE

The Employee/Employer Add/Update Screen is used to add or update or review the Administrative Wage Garnishment (AWG) debtor information.

PROGRAM

GDAWG141

SPECIAL NOTES

None.

FIELDS:

ENGLISH NAME/DEFINITIONREFERENCE

COMMAND

TRANSACTION ID

Four-character Transaction ID.

USERID

USER ID

Eight-character field containing the user ID of the signed-on user.

DATE

CURRENT/SYSTEM DATE

System date.

TIME

CURRENT/SYSTEM TIME

System time

ACCOUNT NO

ACCT-NBR-KEY

The ten-character account ID. "S" or "E" followed by nine digits.

EMPLOYER FIN

EMPLOYER-FIN-KEY

The thirteen-character Federal Identification Number of the employer.

ENTER LETTER TYPE

EMPACCT-LTR-RESEND

The one-character field which tells the AWG system to resend a Y11 letter to the employer.

ACCOUNT OWNER

ACCT-OWNER

The five-character owner code, equivalent to the old location code. The two-letter prefix (ED or AG) identifies the account owner; the two-digit suffix is the location code (account/status/collector).

APPENDIX B: IDD RECORD REPORT

ENGLISH NAME/DEFINITION	REFERENCE
ICRP STATUS	ICRP-STATUS-CODE
The one-character ICRP status and the payment status of the borrower's account.	
ACCOUNT NAME	ACCT-FULL-NAME
The name (last, first, middle) of the account owner. Up to 58 characters.	
EMPLOYER NAME	EMPLOYER-COMPANY-NAME
The alpha name of the employer of the borrower. Up to forty-five characters.	
EMPLOYER ADDRESS	EMPLOYER-ADDRESS1 EMPLOYER-ADDRESS2
The address of the account, spread over two line. Up to 80 characters.	
CITY	EMPLOYER-CITY
The city of the employer, or the country if a foreign address. Up to thirty characters.	
STATE	EMPLOYER-STATE-CODE
The two-character code for the state of the account, or "FC" for foreign addresses.	
ZIP	EMPLOYER-ZIP-CODE
The zip code for the account. Five digits, with a four-digit suffix, or spaces if a foreign address.	
CONTACT	EMPLOYER-CONTACT-NAME
The name of the person with whom to talk. Up to thirty-five characters.	
ADDRESS STATUS	EMPLOYER-ADDR-STATUS
The current status of the address.	
CURRENT AWG STATUS	EMPACCT-CURRENT-STATUS
The current status of the account.	
ADDR CHANGE DATE	EMPLOYER-CHANGE-DATE
The date on which the address of the employer was changed to a new address.	
CERTIFIED AWG	GDAWG141-CALC0001
The sum of the debts that have been certified.	

ADMINISTRATIVE WAGE GARNISHMENT

ENGLISH NAME/DEFINITION	REFERENCE
BALANCE	GDAWG141-CALC0002
Up to nine digits.	
START DATE	EMPACCT-START-EMP-DATE
The date when an account is connected with the employer. (Blank when account's information is displayed)	
CURRENT EMPLOYER STATUS	AWGACCT-CURRENT-STATUS
The three-character field which indicates the status when accounts of the employer information is displayed.	
END DATE	EMPACCT-END-EMP-DATE
The date when EMP-ACCOUNT status is equal to "NLE" (no longer employed). Blank when the account's information is displayed.	

ADMINISTRATIVE WAGE GARNISHMENT

TITLE

Employer Information/Update Screen (L142)

PURPOSE

The Employer Information/Update Screen is used to add, update or review the Administrative Wage Garnishment (AWG) accounts or employer information.

PROGRAM

GDAWG142

SPECIAL NOTES

None.

FIELDS:

ENGLISH NAME/DEFINITION

REFERENCE

COMMAND

Four-character Transaction ID.

TRANSACTION ID

USERID

Eight-character field containing the user ID of the signed-on user.

USER ID

DATE

System date.

CURRENT/SYSTEM DATE

TIME

System time.

CURRENT/SYSTEM TIME

EMPLOYER FIN

The thirteen-character Federal Identification Number of the employer.
“P” or “E” followed by twelve digits.

EMPLOYER-FIN-KEY

CREATE PSEUDO?

Indicates whether pseudo FIN will be created (“Y”) or not (“_”).

GDAWG142-COMM0001

ADDRESS TYPE

The address type.

EMPLOYER-ADDR-TYPE

PSEUDO FIN

Pseudo Federal Identification Number of the employer; twelve digits
with the prefix “P”.

GDAWG142-COMM0002

APPENDIX B: IDD RECORD REPORT

ENGLISH NAME/DEFINITION	REFERENCE
EMPLOYER NAME The alpha name of the employer of the borrower.	EMPLOYER-COMPANY-NAME
EMPLOYER ADDRESS The address of the account, spread over two lines.	EMPLOYER-ADDRESS1 EMPLOYER-ADDRESS2
CITY The city of the employer, or the country if a foreign address. Up to twenty-one characters.	EMPLOYER-CITY
STATE The two-character code for the state of the account, or "FC" for foreign addresses.	EMPLOYER-STATE-CODE
ZIP The zip code for the account. Five digits, with a four-digit suffix, or spaces if a foreign address.	EMPLOYER-ZIP-CODE
EMPLOYER PHONE The ten-digit daytime telephone number, with area code, of the employer of the individual owning the account.	EMPLOYER-PHONE-NUMBER
EMPLOYER FAX The ten-digit daytime fax number, with area code, of the employer of the individual owning the account.	EMPLOYER-FAX-NUMBER
CONTACT The name of the person with whom to talk.	EMPLOYER-CONTACT-NAME
ADDR STATUS The current status of the address.	EMPLOYER-ADDR-STATUS
ADDR CHANGE DATE Date on which the address of the employer was changed to a new address. (Blank when employer's information is displayed)	EMPLOYER-CHANGE-DATE

ADMINISTRATIVE WAGE GARNISHMENT

TITLE

Double Key Input/Verification Screen (L143)

PURPOSE

The Double Key Input/Verification Screen allows users to add/update AWG accounts and employer information.

PROGRAM

GDAWG143

SPECIAL NOTES

None.

FIELDS:

ENGLISH NAME/DEFINITIONREFERENCE

COMMAND

TRANSACTION ID

Four-character Transaction ID.

USERID

USER ID

Eight-character field containing the user ID of the signed on user.

DATE

CURRENT/SYSTEM DATE

System date.

TIME

CURRENT/SYSTEM TIME

System time.

ACCOUNT NUMBER

ACCT-NBR-KEY

The ten-character account ID. An "S" followed by nine digits.
S = Social Security number

ORIGINAL ENTRY

AWGDBL-USER-ID

The six-character ID of the user that initially entered the double key data.

PAY TYPE

AWGDBL-PAY-TYPE

The one-character garnish payment type.

ORIGINAL ENTRY DATE

AWGDBL-DATE-STAMP

The date the double key data was initially entered.
Format: MM/DD/YY

PAY SCHEDULE

AWGDBL-EMPLOYEE-SCHEDULE

The schedule by which an employee receives pay from their employer.

APPENDIX B: IDD RECORD REPORT

ENGLISH NAME/DEFINITION	REFERENCE
GARNISH AMOUNT	AWGDBL-GARNISH-AMT
The amount to be garnished each schedule period. Format: 00,000,000,000.00	
EMPLOYMENT END DATE	AWGDBL-END-EMP-DATE
The date employee stopped working for employer. Format: MM/DD/YY	
FIN KEY	EMPLOYER-FIN-KEY
The thirteen-character Federal Identification Number of the employer. “E” followed by twelve digits. E = Actual FIN of the employer	
NEW FIN KEY	GDAWG143-COMM0001
The new FIN number assigned to the employer.	
ADDRESS TYPE	EMPLOYER-ADDR-TYPE
The one-character code to indicate where AWG correspondence should be mailed.	
COMPANY NAME	EMPLOYER-COMPANY-NAME
Employer’s name. Up to forty-five characters.	
ADDRESS ONE	EMPLOYER-ADDRESS1
Employer’s first line of address. Up to forty characters.	
ADDRESS TWO	EMPLOYER-ADDRESS2
Employer’s second line of address. Up to forty characters.	
CITY	EMPLOYER-CITY
Employer’s city. Up to twenty-nine characters.	
STATE	EMPLOYER-STATE-CODE
Employer’s two-character state code.	
ZIP	EMPLOYER-ZIP-CODE-5
First five digits of employer’s zip code. First five digits are required if state code is entered or last four digits of zip code are entered.	
ZIP	EMPLOYER-ZIP-CODE-4
Last four digits of employer’s zip code.	

ADMINISTRATIVE WAGE GARNISHMENT

ENGLISH NAME/DEFINITION	REFERENCE
PHONE	EMPLOYER-PHONE-NUMBER
Employer's ten-digit phone number.	
FAX	EMPLOYER-FAX-NUMBER
Employer's ten-digit fax number.	
CONTACT NAME	EMPLOYER-CONTACT-NAME
Name of person at employer to contact for information. Up to 58 characters.	
ADDRESS CHANGE DATE	EMPLOYER-CHANGE-DATE
Date the employer's address last changed. This date will be populated when information is entered in AWG for address one, address two, city, state, or zip code.	

ADMINISTRATIVE WAGE GARNISHMENT

TITLE

Employer Name and Search Screen (L145)

PURPOSE

The Employer Name and Search Screen allows users to add/update Administrative Wage Garnishment (AWG) accounts and employer information.

PROGRAM

GDAWG145

SPECIAL NOTES

None.

FIELDS:

ENGLISH NAME/DEFINITIONREFERENCE

COMMAND

TRANSACTION ID

Four-character Transaction ID.

USERID

USER ID

Eight-character field containing the user ID of the signed-on user.

DATE

CURRENT/SYSTEM DATE

System date.

TIME

CURRENT/SYSTEM TIME

System time.

EMPLOYER NAME

GDAWG145-COMM0001

The forty-five-character alphanumeric name of the company to be searched. This may be a full or partial name.

(M) if ZIP is not entered

(O) if there is a full or partial ZIP

ZIP

GDAWG145-COMM0002

(M) if EMPLOYER NAME is not entered

(O) if there is a full or partial EMPLOYER NAME

The nine-character zip code of the employer to be searched. This field is used to narrow down the search to specific zip codes. This may be a full or partial zip.

APPENDIX B: IDD RECORD REPORT

ENGLISH NAME/DEFINITION	REFERENCE
CURR FIN NO.	EMPLOYER-FIN-KEY
The current FIN number assigned to the employer.	
ZIP	EMPLOYER-ZIP-CODE
The current zip code of the employer.	
SELECT	GDAWG145-COMM0003
Field used to select an employer to transfer to the L142 Screen for FIN modification.	
COMPANY NAME	EMPLOYER-COMPANY-NAME
The full employer name displayed by the search.	
PHONE NO	EMPLOYER-PHONE-NUMBER
The current telephone number with area code of the employer.	

ADMINISTRATIVE WAGE GARNISHMENT

TITLE

Order for Withholding Validation Menu (L146)

PURPOSE

This screen allows users to select a group of orders for withholding in order to approve or exclude them.

PROGRAM

GDAWG146

SPECIAL NOTES

None.

FIELDS:

ENGLISH NAME/DEFINITIONREFERENCE

COMMAND

TRANSID

Four-character transaction ID.

USERID

USER ID

Eight-character field containing user ID of the signed user.

DATE

CURRENT/SYSTEM DATE

System date.

TIME

CURRENT/SYSTEM TIME

System time.

SELECT

GDAWG146-COMM0001

Field used to select a group for processing by the L147 Screen.

DATE

AWGVALGP-DATE

The effective date when the validation group was created.

CURR STAT

AWGVALGP-STATUS

The current AWG status of all records in the validation group.

GRP

AWGVALGP-GROUP-NO

The three-digit sequential number used to distinguish groups with the same effective date.

NUMBER REMAINING

GDAWG146-CALC0001

The total number of records in the validation group which have not been approved.

IN USE

AWGVALGP-OL-IN-USE-
IND

A field indicating the validation group is being used by another user.

APPENDIX B: IDD RECORD REPORT

TITLE

Order for Withholding Validation Screen (L147)

PURPOSE

This screen allows authorized users to approve or exclude orders for withholding.

PROGRAM

GDAWG147

SPECIAL NOTES

None.

FIELDS:

ENGLISH NAME/DEFINITION

REFERENCE

COMMAND

TRANSID

Four-character transaction ID.

USERID

USER ID

Eight-character field containing user ID of the signed user.

DATE

CURRENT/SYSTEM DATE

System date.

TIME

CURRENT/SYSTEM TIME

System time.

EXCLUDE

GDAWG147-COMM0001

A field used to exclude an order record from AWG processing.

SSN

ACCT-ACCOUNT-NBR

The Social Security Number of the borrower.

EMPLOYER NAME

EMPLOYER-COMPANY-
NAME

The first 22 characters of the employer name.

BORROWER NAME

ACCT-NAME-LAST

The first 9 characters of the borrowers.

LOC

ACCT-OWNER-3-5

The three-character numeric portion of the account location code.

BAL AMOUNT

GDAWG147-CALC0001

The current account balance including accrued interest.

ADMINISTRATIVE WAGE GARNISHMENT

ENGLISH NAME/DEFINITION	REFERENCE
EXPT AMT The amount expected to be garnished from the borrower's wage or paid by the borrower monthly.	EMPACCT-GARNISH-AMOUNT
LAST PAYMENT The effective date of the last voluntary payment or last wage garnishment collection.	ACCT-LAST-COLL-DATE or AWGACCT-LAST-PYMT-DATE
T12 SENT The date the T12 letter was sent.	AWGACCT-T12-DATE

